

Community Consultation Report

Public Toilet Plan

May 2023



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1 Summary

Providing safe, accessible and inclusive public toilets is critical to supporting community participation in the City of Moonee Valley. Public toilets are in demand and requests for additional toilets are increasing.

Our aging population also means people are living longer, more mobile and active lives within their communities. Having access to toilet facilities can have a significant influence on an individual's ability to participate in their local community.

Moonee Valley currently has 53 toilets for community use. This includes 24 standalone 'public toilets' with the remainder located inside community facilities and pavilions. The 24 public toilets are divided between toilet blocks and Exeloo automated toilets.

A 'Public Toilets in Moonee Valley: Opportunities Report' was tabled at a Council meeting in early 2022. The report highlighted the supply and demand issues associated with public toilets, the geographic spread across the municipality, as well as the importance of safety, design, hygiene and accessibility. In response to the report, Council resolved to prepare a Public Toilet Plan to set out priorities for the planning, upgrading and delivering new public toilets over a 10-year period.

To develop this plan, Council consulted with the wider community about their thoughts on public toilets in the municipality. The consultation took place from 18 April – 8 May 2023 and involved a survey on Council's Your Say page. The consultation was promoted through social media and posters. The consultation also utilised quick polls and quizzes on social media to increase interest in the project. Community members could also use a map pinning tool to identify locations they believe would be suitable for a public toilet and identify issues with current public toilets.

The consultation was popular with over 450 responses received. In general, respondents were highly supportive of the principles proposed for the public toilet plan. Respondents noted that their preference for a public toilet was a traditional, non-Exeloo toilet facility with some automated features (e.g., taps, lights). A quiz on social media also supported this preference. Respondents noted that the existing public toilets in Moonee Valley generally don't meet community needs and there were a number of suggestions for additional public toilets around the municipality. A list containing the specific requests for public toilets can be found in section 3.17.

2 Methodology

2.1 Key decisions and questions for engagement

The consultation asked several questions to inform the development of the public toilet plan:

- Level of opposition or support for the proposed principles of the public toilet plan
- How community members look for public toilets at the moment
- Perceptions of safety when using public toilets in Moonee Valley, and how this can be increased
- Preferred level of automation for public toilets
- Additional features community members would like to see in public toilets
- Preferred configuration of public toilets
- Perceptions of cleanliness and knowledge of how to/likelihood of reporting maintenance issues
- Public toilet opening hours
- Usage of accessible toilets

The full survey tool can be seen in Appendix 1.


2.2 Survey Participation

The table below provides information about consultation participation.

Engagement Type	Participation
Your Say Website	Total site visits: 429 Aware visits (visited at least one page): 375 Informed (engaged with material on website) visits: 77 Map contributions: 9
Survey	451 survey responses (314 complete, 137 partial)
Written responses	13 submissions received (see 4.16 and 4.17)

2.3 Social Media Participation

The consultation was shared widely on Facebook, Twitter, Instagram and LinkedIn (social media). The table below shows platforms and reach:

Graphic	Facebook		Twitter		Instagram	
	Clicks	841	Engagement**	6	Impressions	2,732
	Comments	34	Impressions*	179	Likes	29
	Impressions*	7,002	Likes	0	Reach	2,559
	Link Clicks	202	Link Clicks	5	LinkedIn	
	Reach	6,969	Media engagements	NA	Clicks	35
	Reactions	30	Media views	NA	Impressions	911
	Shares	3	Retweets	1	Reactions	5

Notes:

- **Impressions:** Number of times the post was displayed whether it was clicked or not. Includes multiple views from individual users.
- **Reach:** Amount of people who were served the post.
- **Engagement:** Number of times that users interacted with the post. Includes comments, likes, and shares.
- **Likes:** Number of people who clicked the Like button.
- **Comments:** Amount of people who wrote feedback in the comment section.

In addition to standard social media posts, quizzes and polls were also conducted on Instagram. These were separate to the survey that was hosted through the YourSay page, however the results are similar.

Instagram users were asked:

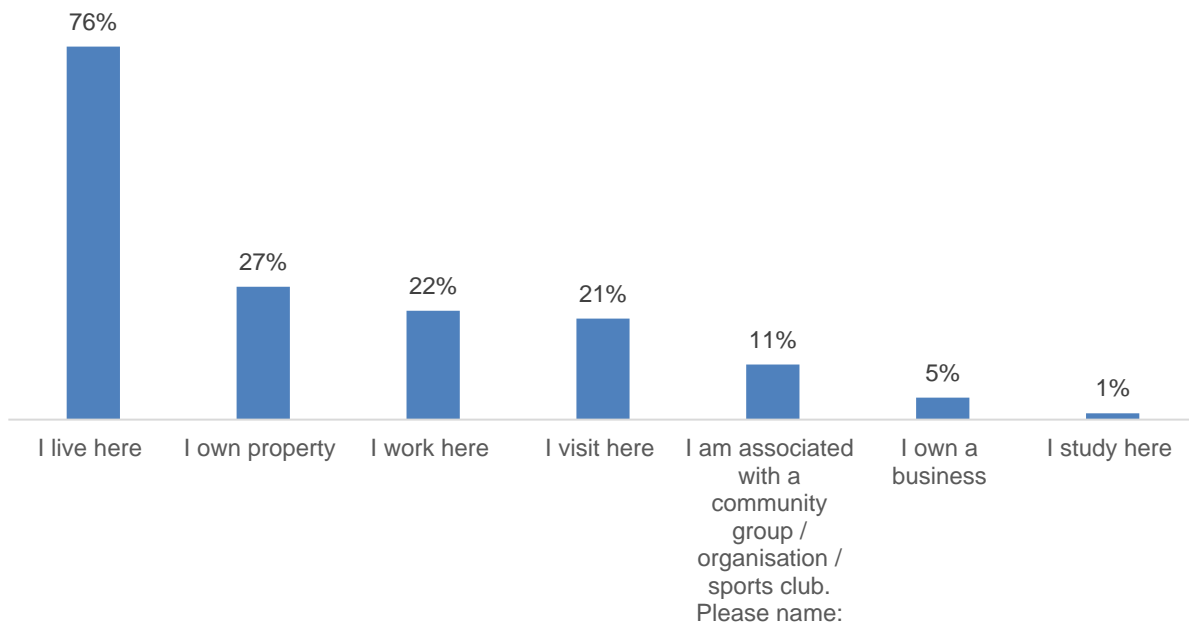
- About their preferred level of automation for public toilets: 54% of respondents preferred a traditional toilet with low automation levels.
- How would they find a nearby public toilet: 54% of respondents indicated that they would use Google Maps, followed by 43% indicating they would use street signage.
- If they knew how to report maintenance issues with public toilets in Moonee Valley: The majority of respondents (87%) indicated they did not know how.

All graphics shared in social media campaign can be found in Appendix 2.

2.4 Survey Respondent Demographics

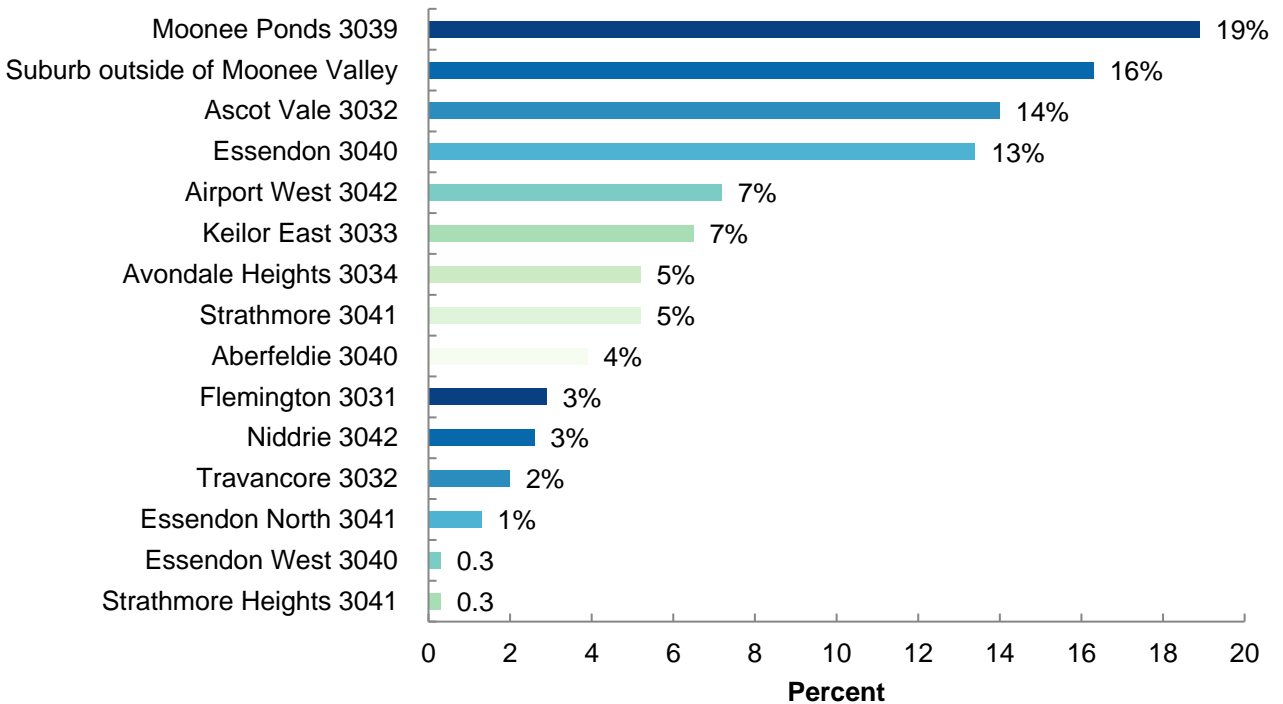
Connection to Moonee Valley

Respondents were asked to indicate their connection to Moonee Valley. Respondents could select more than one option when responding to this question. The majority of respondents (76%) indicated that they live in Moonee Valley, with 27% indicating that they own property here. 11% of respondents indicated that they were associated with a community group / organisation / sports club, of which the majority were sports clubs.



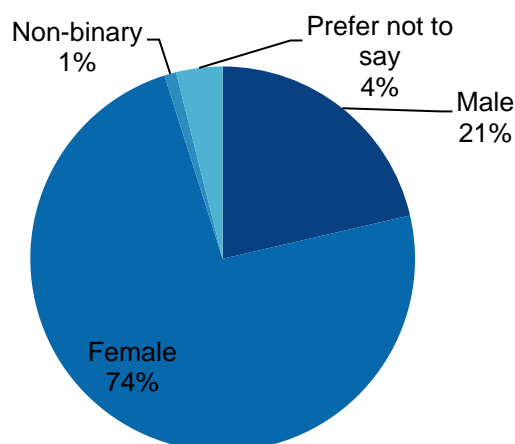
Suburb of residence

Respondents were asked to indicate the suburb they live in. The majority of respondents (19%) noted that they lived in Moonee Ponds, with a high number of respondents (16%) noting that they live outside of Moonee Valley.



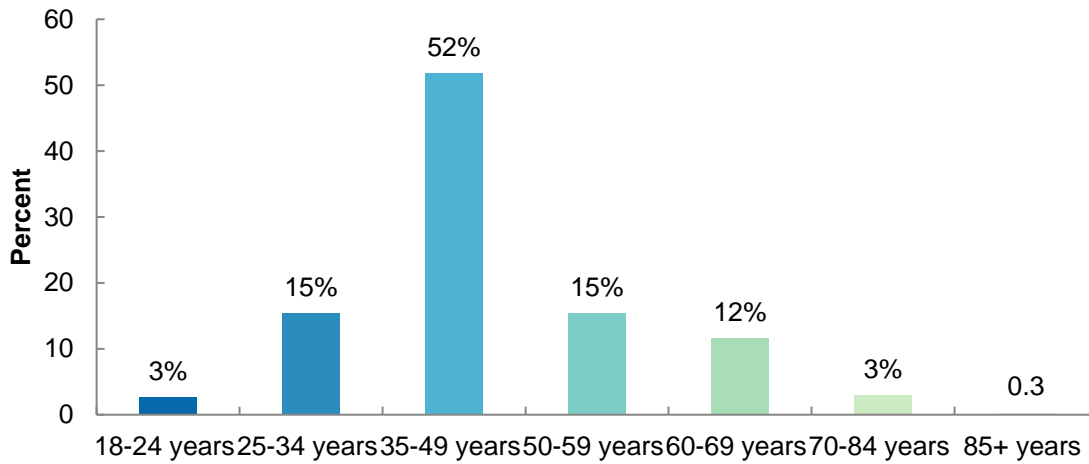
Gender

Respondents were asked to indicate their gender. The majority of respondents (74%) identified as female, with 21% identifying as male.



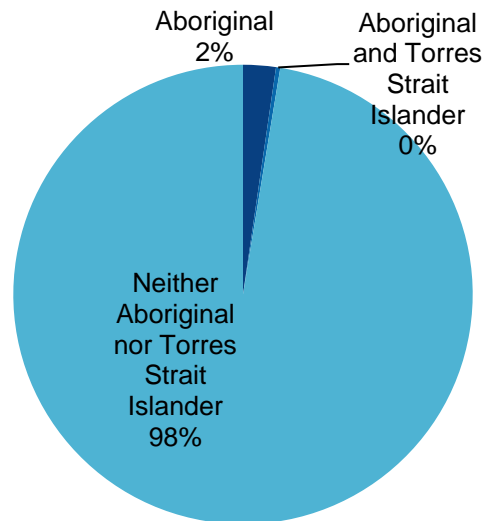
Age group

Respondents were asked to indicate their age group. The majority of respondents (52%) were aged 35-49 years.



Aboriginal and Torres Strait Islander

Respondents were asked if they identify as Aboriginal and Torres Strait Islander.

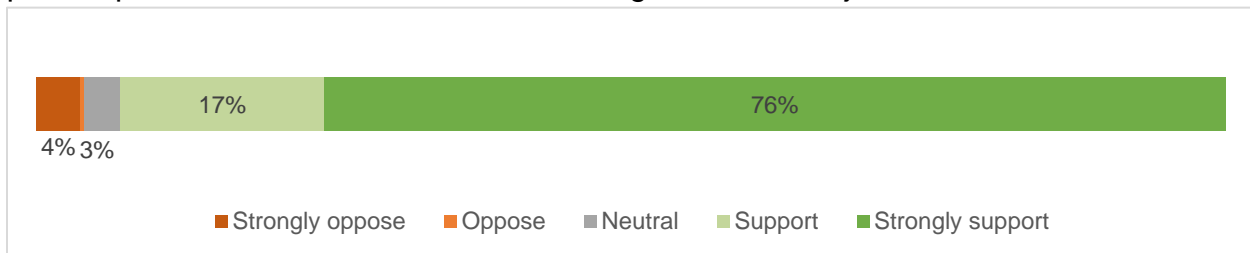


3 Findings

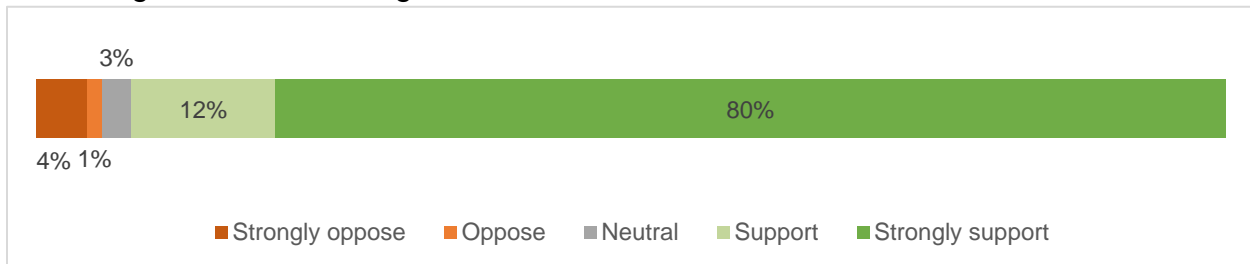
3.1 Principles of the Public Toilet Plan

Respondents were asked to indicate their level of opposition or support for the principles of the Public Toilet Plan. Overall, respondents were very positive about all principles proposed, with over 90% of respondents supportive, or strongly supportive of all principles. The principles and the survey responses are provided below.

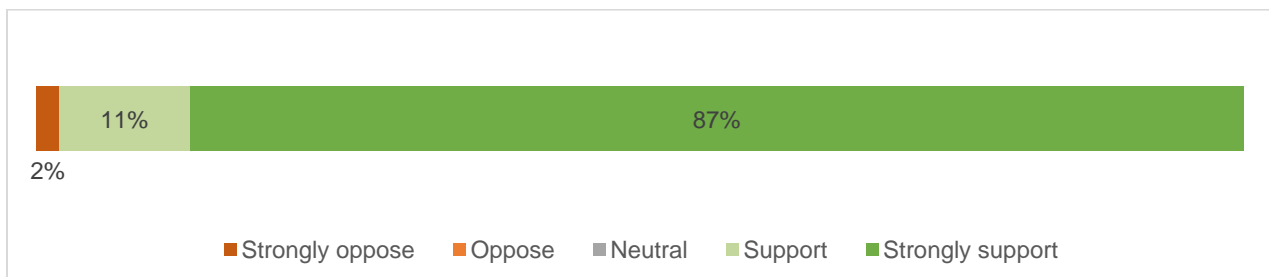
Principle 1: Provision should achieve an efficient, connected, and equitable distribution of public toilets across the municipality to meet the needs of residents and visitors in public spaces and contribute to our local neighbourhood objectives.



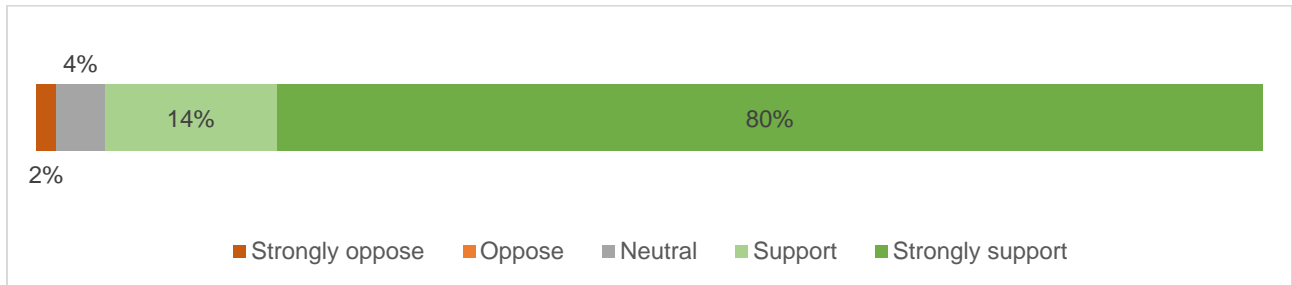
Principle 2: Public toilets should be easy to find and accessible to people of all ages, abilities, genders, and backgrounds.



Principle 3: Toilets should be maintained to a high standard of cleanliness and functionality, allowing for seasonal fluctuations. Systems of management such as cleaning schedules and maintenance reporting will respond to user needs effectively and efficiently.

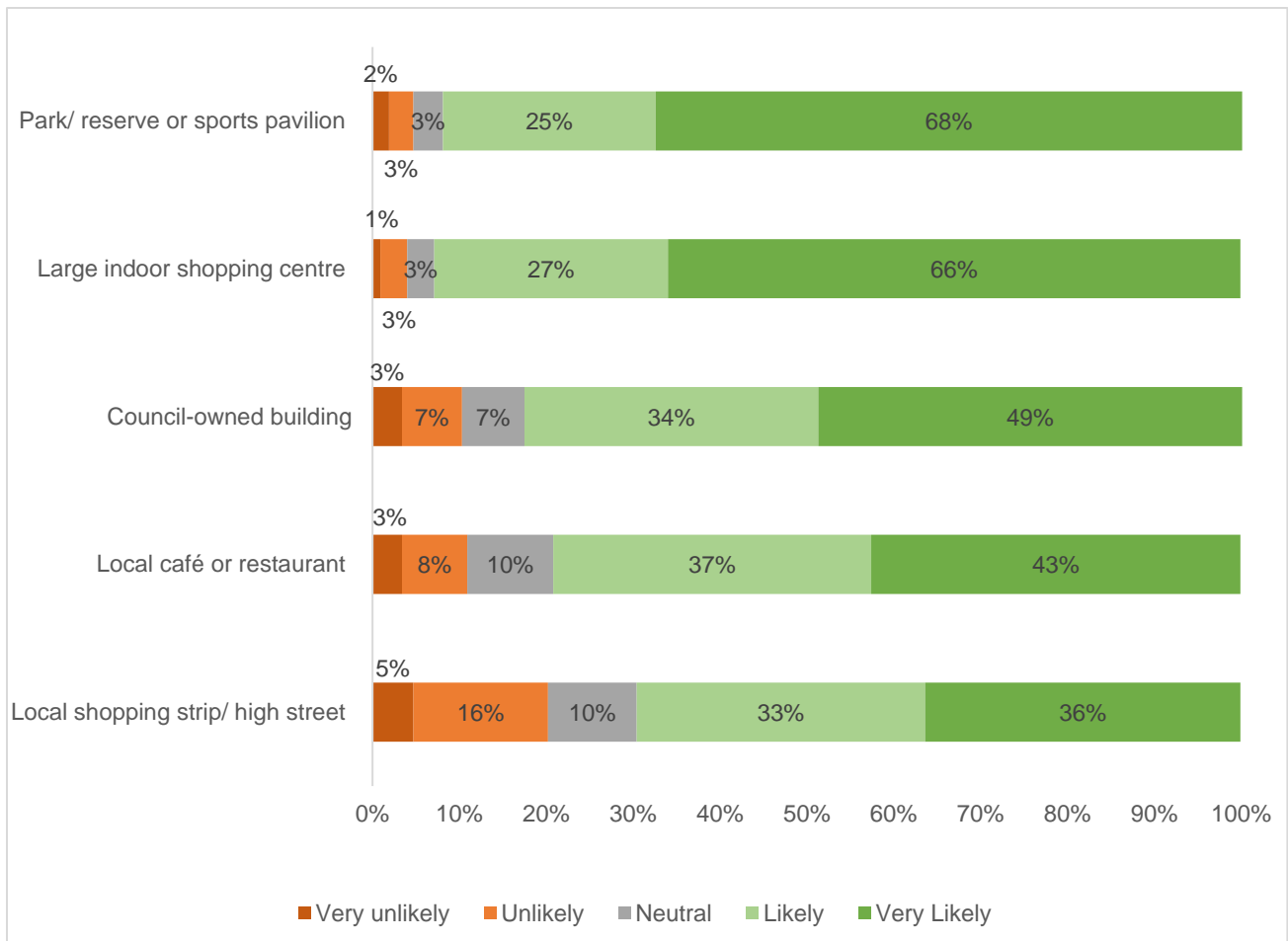


Principle 4: Design of facilities will prioritise the safety of users. Toilets will also respond to their surroundings and maximise attractiveness and longevity.



3.2 Likelihood of Looking for Public Toilets in Specific Locations

Respondents were asked to indicate how likely they were to look for public toilets in specific locations. Respondents most commonly looked for public toilets in parks / reserves, and sports pavilions followed by large indoor shopping centres.

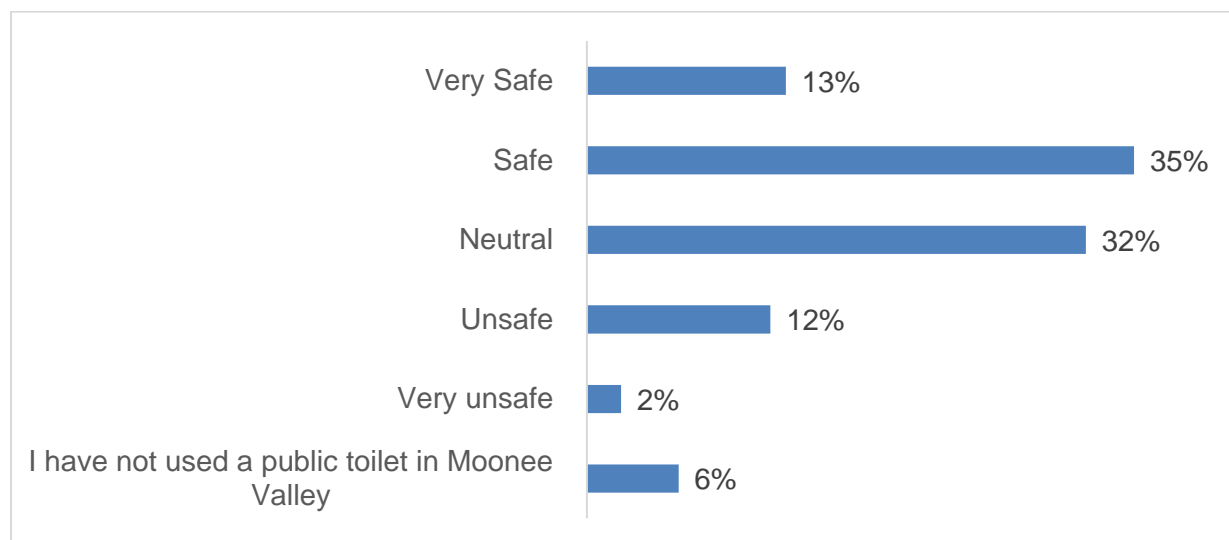


Respondents were also invited to provide free text information about where else they look for public toilets. A list of those comments is provided below:

- All high-level playgrounds and outdoor sport facilities
- Along Maribyrnong River
- Along bike paths
- Along the river & creek shared use paths
- Any open hospital, Dr or medical facility
- At public transport hubs or stations
- BBQ/ kids playgrounds
- Dog parks
- Free standing supermarket
- Library
- Petrol station

3.3 Perceptions of Safety Visiting Public Toilets

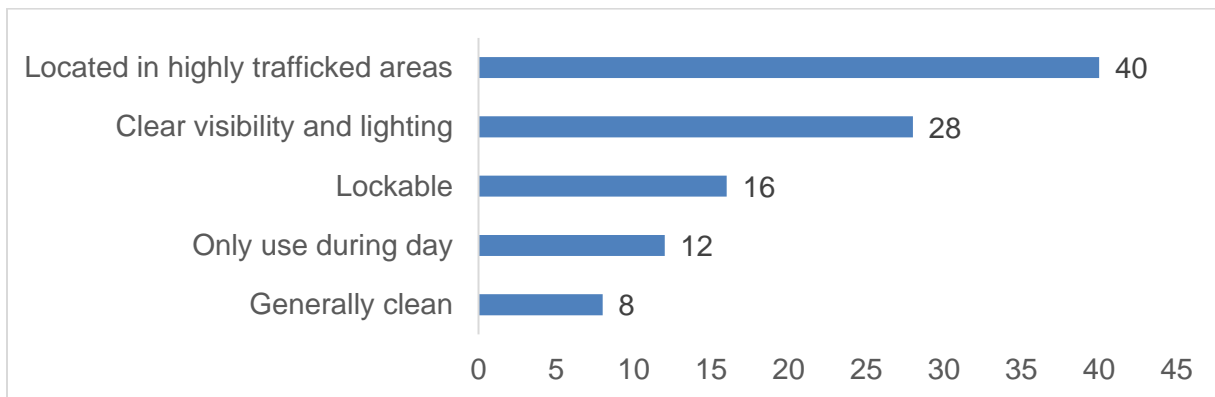
Respondents were asked to indicate how safe or unsafe they felt visiting public toilets in Moonee Valley using a scale. The respondents were then prompted to provide a free text comment to support their rating. 35% of respondents reported feeling safe and 13% very safe when visiting a public toilet in Moonee Valley. Conversely, 12% reported feeling unsafe and 2% very unsafe. 6% of respondents reported that they have not used a public toilet in Moonee Valley.



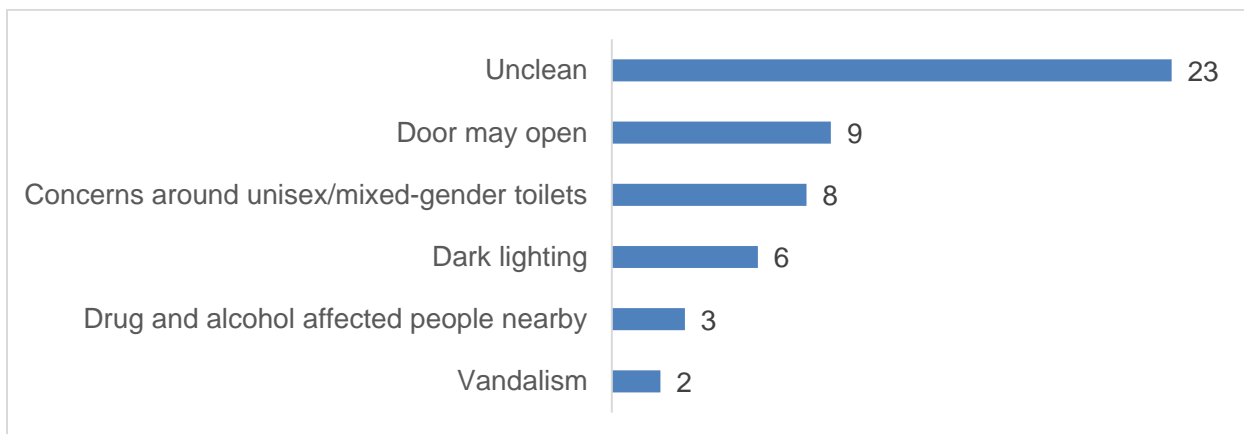
3.3.1 Free text comments to explain safety perception rating

Respondents were invited to provide a free text comment to support their rating as to why they feel safe in public toilets. 150 people, representing approximate one third of respondents, chose to leave a comment.

One hundred and eight (108) people provided a comment to explain why they felt safe. The majority of comments (40) noted that they felt safe as generally public toilets are located in highly trafficked areas, followed by a number of comments (28) noting that public toilets generally have clear visibility to surrounding areas and good lighting. A further 16 comments noted that the toilets are lockable to support safety. 12 respondents noted that they feel safe using public toilets as they only use them during the day. 9 respondents used this comment section to request additional public toilets, and provide feedback on maintenance issues. A full list of free text comments can be found in Appendix 3.



42 people chose to leave a comment to explain their rating as to why they feel unsafe in public toilets. The most common reason related to cleanliness (23), followed by concerns that the door may open (9), concerns around unisex/mixed-gender toilets (8), and poor lighting (6). A full list of free text comments can be found in Appendix 3.



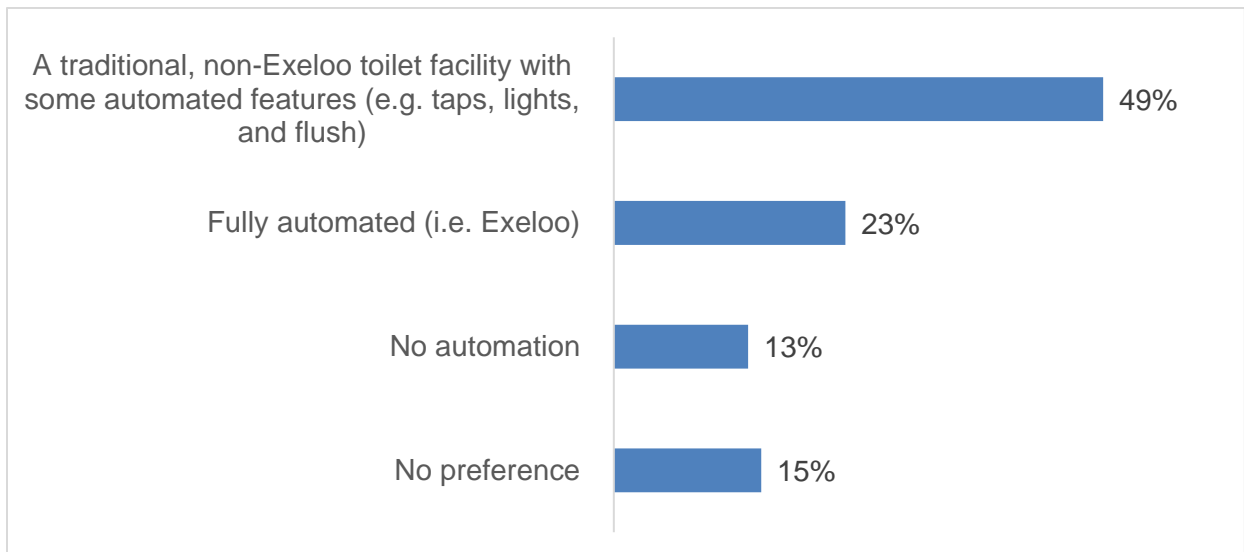
3.4 Factors that Increase Safety when Visiting a Public Toilet

Respondents were asked to rank specific safety factors from most important to least important. The most popular safety features based on the list provided, in order of most popular to least, are below:

1. A facility located in a public space where other people are nearby
2. A well-lit facility, externally and internally
3. An entrance that is easily accessible and visible
4. A lockable, self-contained unit (rather than a block of toilets with common entry and shared space for handwashing)
5. A shared handwashing space independent of toilet cubicles/units that is external and highly visible from the surrounding public space

3.5 Preferred Level of Automation

Respondents were asked to indicate their preferred level of automation for public toilets. 49% of respondents noted that their preference for public toilets was a traditional, non-Exeloo toilet facility with some automated features (e.g., taps, lights and flush).



3.6 Extra Features for Public Toilets

Respondents were provided a list and asked to rank their top 5 extra features that they would like to include in public toilets from most important to least important.

The most popular features based on the list provided, in order of most popular to least, are below:

1. Door hooks
2. Natural ventilation
3. Hand dryer
4. Sanitary napkin disposal
5. Hand sanitiser dispenser
6. Paper towels
7. Mirror
8. Additional space within cubicle
9. Baby change table
10. Hand rails
11. Sharps disposal
12. Adult size change table
13. Art feature(s)
14. Power point(s)
15. Showers

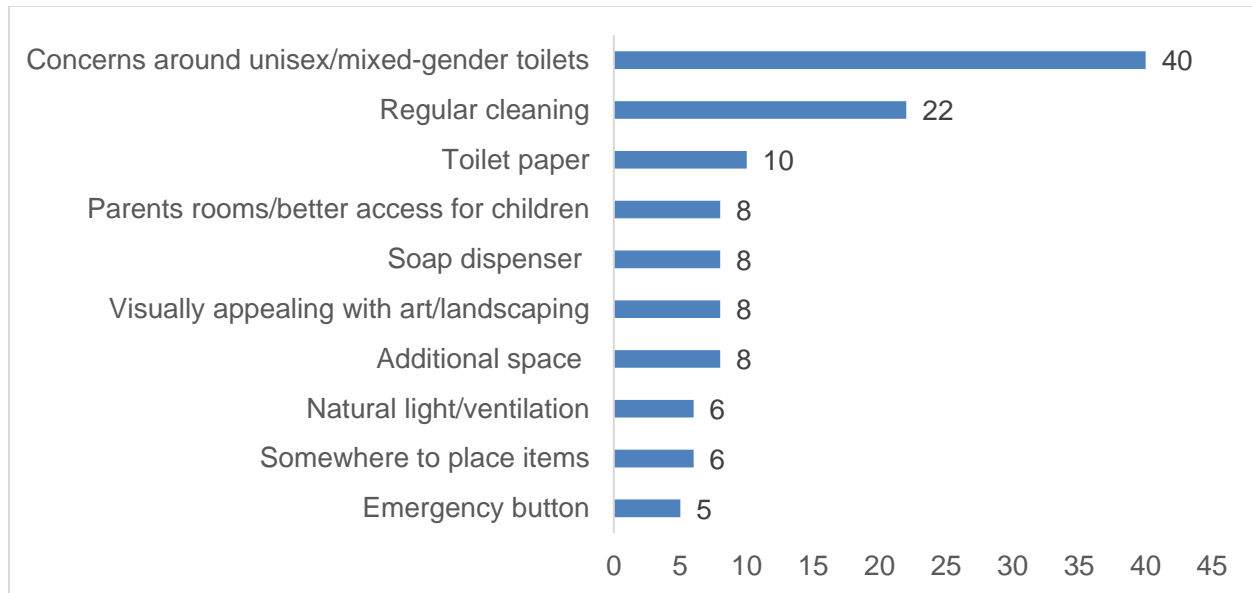
3.6.1 Additional features

Respondents were asked to provide a free text comment listing additional features that they would like to see in public toilets. 164 people chose to leave a comment.

Comments included the need for more toilet paper (10), parents' rooms/better access for children (8), desire for a soap dispenser (8), desire for the toilets to be visually appealing (8), have additional space in the cubicle for mobility, prams etc (8). Some comments (5) also noted the desire for an emergency button, or visible CCTV cameras outside the toilet block for safety.

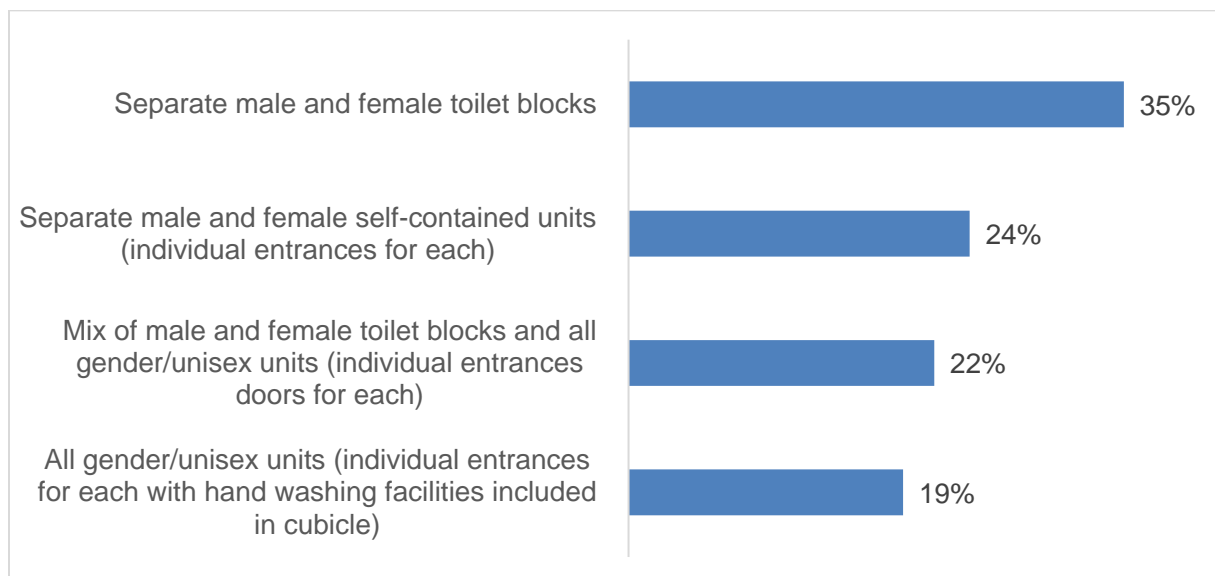
Although not related to features, the most common comments left in this section:

- voiced concerns around unisex/mixed-gender toilets (40)
- requested regular cleaning (22).



3.7 Preferred Toilet Configuration

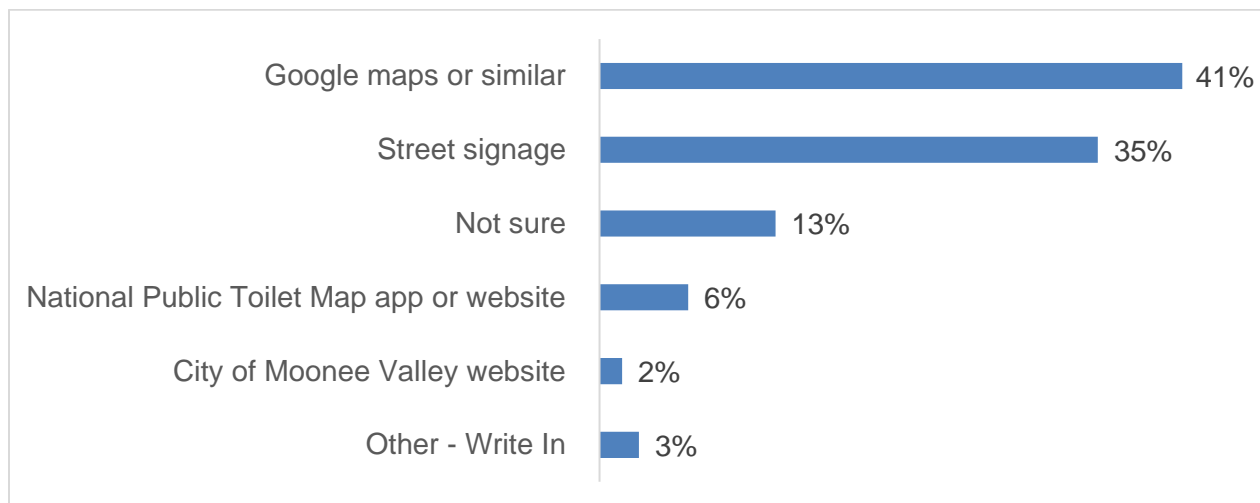
Respondents were asked to indicate their preferred toilet configuration. The majority of respondents (35%) preferred separate male and female blocks, followed by 24% in favour of separate male and female self-contained units.



3.8 Method of Locating a Public Toilet

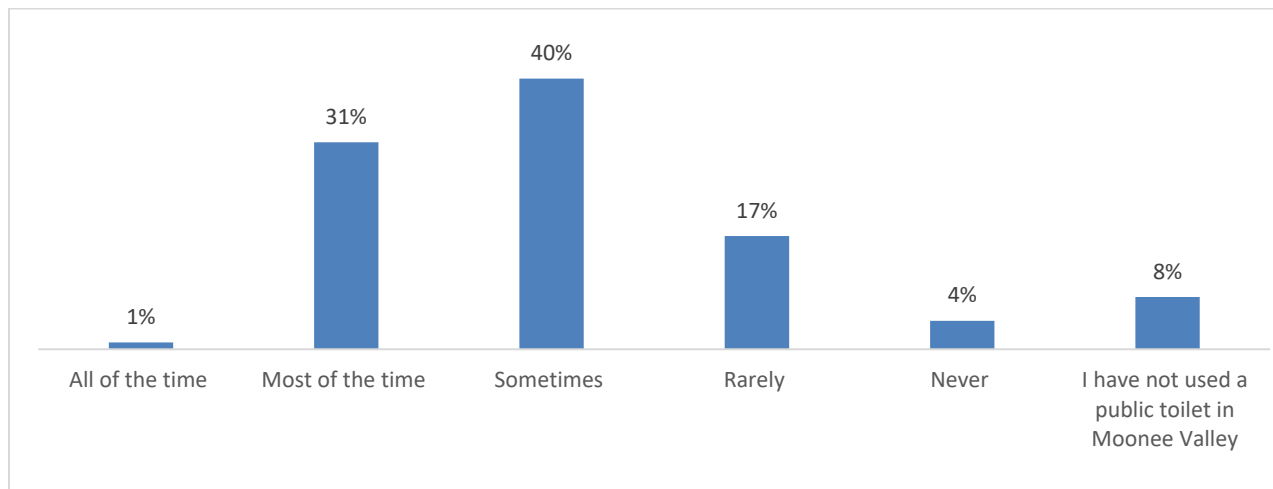
Respondents were asked to indicate their preferred method of locating a nearby public toilet. The most popular method (41%) was Google Maps or similar, followed by street signage (35%). For those that selected 'other', the responses received included:

- A mix of Google Maps, Apple Maps and the National Public Toilet Map
- Ask locals
- Both signs and Google
- I go from my memory. I remember where "safe" toilets are
- I have worked out where toilets are located in the areas where I walk from previous experience and street signs. I wasn't aware there was a MVCC toilet map.
- I'd just go to a large supermarket area. If that didn't work, then I'd try Google
- Look for likely places
- Signs in shopping centre
- Usually follow my nose and try and find clear signage



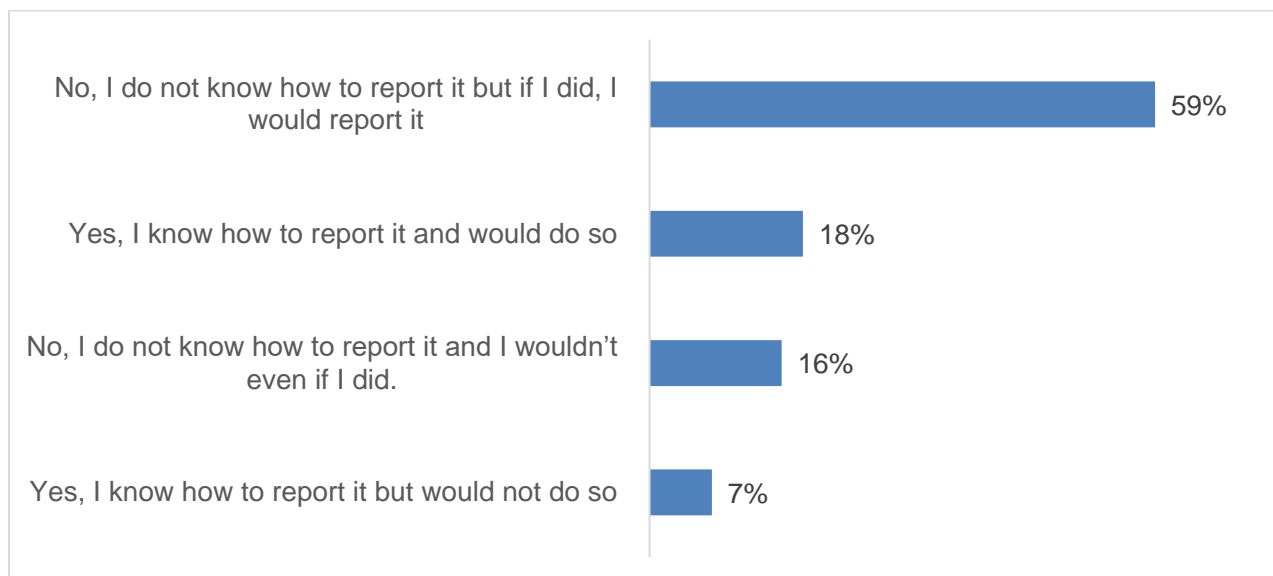
3.9 Cleanliness of Public Toilets in Moonee Valley

Respondents were asked to indicate their perceptions on the cleanliness of toilets in Moonee Valley. 40% of respondents noted that public toilets in Moonee Valley are 'sometimes' clean, and 31% responded they are clean 'most of the time'. This is notable as in section 0, Additional Features, 22 free text comments were recorded suggesting that regular cleaning is required.



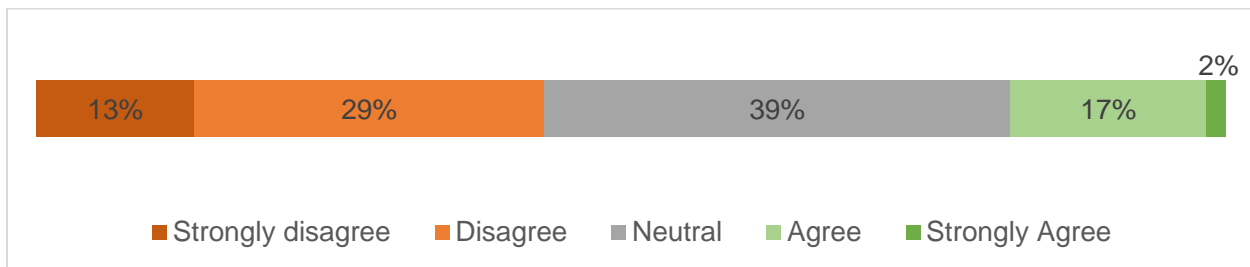
3.10 Maintenance of Public Toilets

Respondents were asked if they knew how to report maintenance issues for public toilets in Moonee Valley. The majority of respondents (59%) noted that they do not know how to report maintenance issues, but would do so if they knew how.



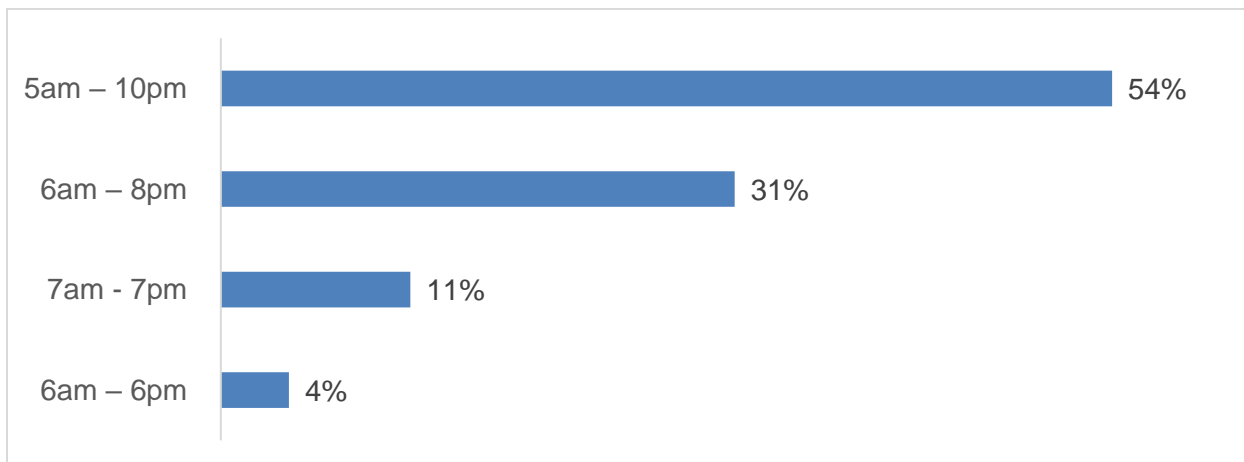
3.11 Public Toilets Meeting Current Needs

Respondents were asked to indicate their level of agreement with the following statement: *Overall, the existing public toilets in Moonee Valley meet community needs.* The majority of respondents (39%) to this question were neutral in their response, with 42% disagreeing or strongly disagreeing that public toilets in the municipality meet current needs.



3.12 Preference of Opening Hours

Respondents were asked their preference for the hours that a public toilet can be accessed. The majority of respondents (54%) selected the greatest timeframe available from the list.

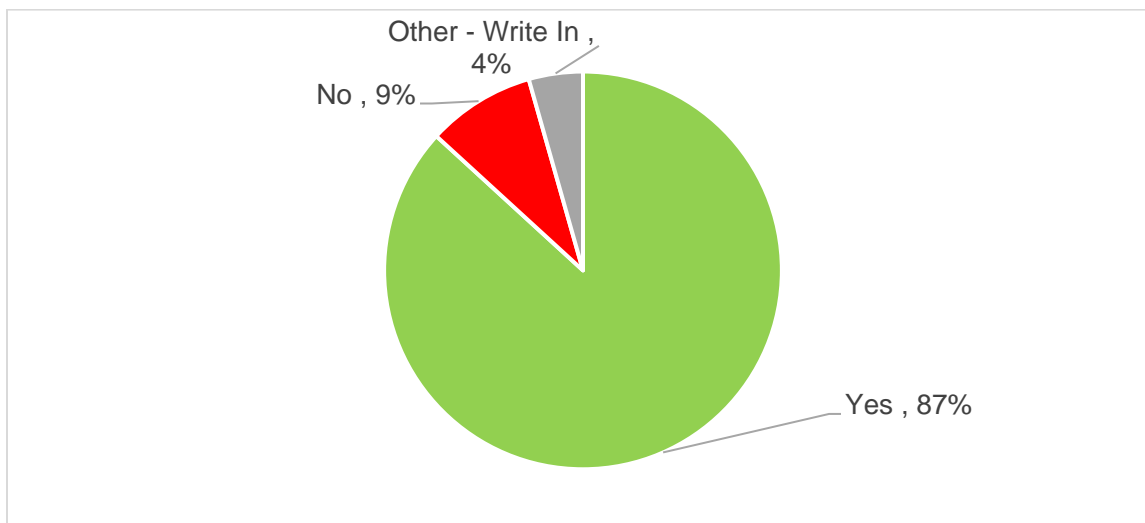


3.13 Opening Hours During Daylight Savings Time

Respondents were asked if they would prefer public toilets to remain open for longer during day light savings time. The majority of respondents (87%) wanted the toilets open for longer during this period.

Of those that selected 'other' the following comments were provided:

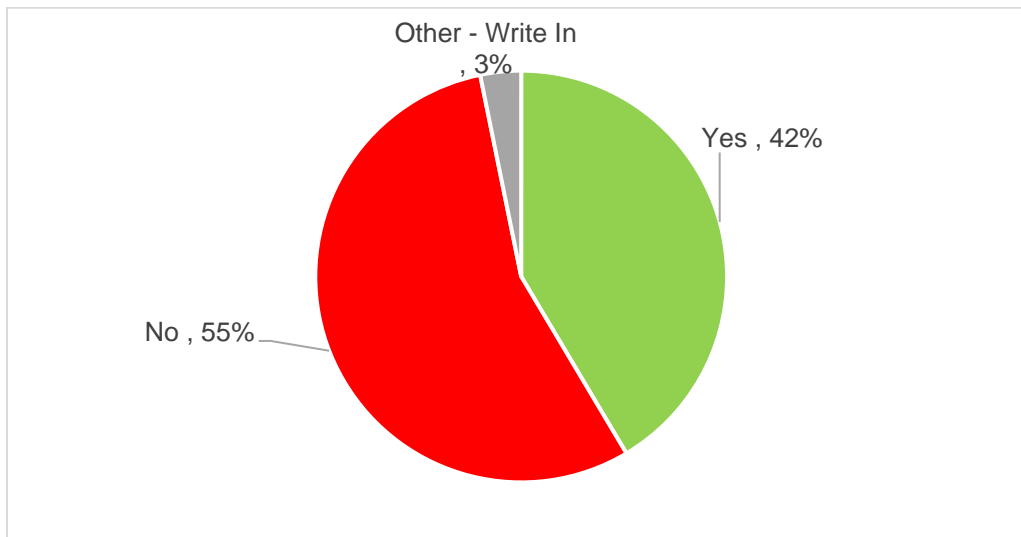
- 24 hours at all times
- Depends on the area and how isolated it is
- Have them all open only during daylight hours
- I think most of them should be 24/7 regardless of time of year. People don't stop needing to use the bathroom just because it's dark.
- I think they should be accessible for everyone, including the homeless for more hours
- I would see some main located toilets be able to visit.
- If its open 5am-10pm it should be fine regardless of daylight savings
- No toilet should ever be closed.
- Open 24 hours
- The opening hours should depend on where it's located eg open later at train stations. And yes open later during daylight savings hours till 10pm
- They need to be accessible 24 hrs a day for shift workers and travellers
- Toilets should be accessible all night long.
- shouldn't PT be 24 hours ??



3.14 Accessible Toilets

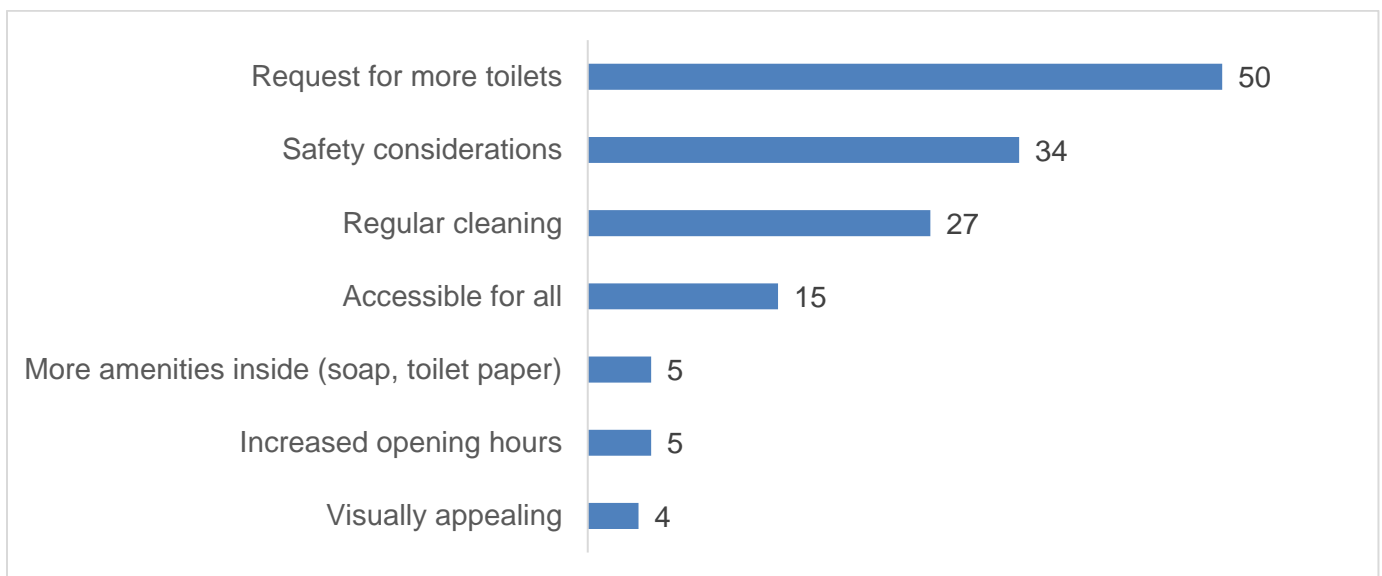
Respondents were asked if they currently use accessible toilets. The majority of respondents (55%) noted that they do not currently use accessible toilets. Of those who responded 'other' the comments they provided have been copied below:

- Current toilet stalls are too small and cramped. I was in a toilet stall where I couldn't access the toilet paper without moving the sanitation unit. Plus the toilet paper was so thin my fingers keep putting holes in it as I was pulling it out of the dispenser. Useless!
- I don't require them but I use whatever is nearest
- I don't understand the question
- I'm not sure what you mean by this. I have little kids so I use any toilet we can find
- If available
- If there is nothing else available and they are free, yes
- Sometimes
- Sometimes with Children
- Usually not, but I do sometimes because the usual toilets are too small or the toilet paper roll holder digs into my legs making it impossible to use them



3.15 Further Comments

Respondents were asked if there was anything else important for Moonee Valley to understand in relation to public toilets in the municipality. 148 people chose to leave a comment in this section. The most common theme in this section was a request for toilets in specific locations (50), followed by safety consideration concerns (34), the desire for regular cleaning (27), and the importance of making toilets accessible for all (15).



3.16 Written submissions received during consultation

Four written submissions were received via email during the consultation period. Full submissions may be viewed in Appendix 4.

The written submissions received raised concerns about the limited availability of accessible public toilets, the desire for more toilets in Queens Park Moonee Ponds, increased opening hours and more frequent cleaning.

Written submissions mentioning public toilets received outside of the consultation period, in relation to other projects have also been included in Appendix 5.

3.17 Public Toilet Location Suggestions

Respondents were able to pin suggested public toilet locations to the interactive map on Your Say. All contributions related to the desire for a public toilet to be established at the provided address. Feedback is provided in the table below:

Address	Comment
107 Pascoe Vale Road, Moonee Ponds	<p>Queens Park is an extremely big park. It has two playgrounds, yet there are only toilets situated on one side of the park, beside one playground. If you are on the other side of the park, using the other playground, and your children happen to need a toilet, you have trek all the way across to access the toilet on the other side... I have a toddler who has just transitioned from nappies to underwear.. we spent several hours at the park one hot summer night (we bought take away from the local fish n chip shop and had a picnic for dinner)... We were at the playground on the Queens Park Pool side. In the 3 hours we were there, my toddler had to go to the toilet 4 times... 4 times, I had to carry her (quickly - running - so as not to have a wee accident) all the way across to the other side to use the toilet... 3 out of 4 occasions that night we made it... that 1 occasion out of the 4, we didn't make it. We had to trek all the way back to our picnic area on the other side to get a change of clothes and underwear, then trek all the way back to the toilet to clean up, then back to our picnic site to re-join the rest of the family and friends. It was extremely exhausting, inconvenient and a wee accident that would have been avoided if there was a second toilet on the Queens Park Pool side... I've spoken to several other parents at my child's kinder (around the corner from the park); they echo my frustrations and support my feedback.</p>
14-40 Pascoe Vale Road, Moonee Ponds	<p>For Puckle st commerce and transport at the junction</p>
40 The Boulevard, Moonee Ponds	<p>Need facility here</p>
1-3 Moorna Drive, Airport West	<p>We need a public toilet in this reserve. The closest one to here is at the airport west football oval which is some way away up a big hull.</p>

Address	Comment
40 McIntosh Street, Airport West	Public toilets are needed on the green spine here. They were proposed but have not yet been built.
31 Bowes Avenue, Airport West	Would be awesome to have some here by the playground and courts
90 Mooltan Street, Travancore	Travancore park needs a toilet
54 Mangalore Street, Travancore	This park needs a toilet, only park around with undercover bbqs. No toilet
25 Pattison Street, Moonee Ponds	Although the sports facilities have toilets during events, a toilet is not available outside those times.

3.18 Social media and survey: Requests for public toilets in specific locations

Respondents were also able to suggest locations through social media and in the survey. The following locations were suggested:

<p>Aberfeldie</p> <ul style="list-style-type: none"> • Maribyrnong River • Aberfeldie (along river) 	<p>Airport West</p> <ul style="list-style-type: none"> • AJ Davis Reserve • The Green Spine, Airport West • Weather Station park, Airport West • Basketball Court, Parer Rd • Airport west Linear Park
<p>Ascot Vale</p> <ul style="list-style-type: none"> • Walter Street Oval • Rothwell Park 	<p>Avondale Heights</p> <ul style="list-style-type: none"> • Doyle Street Reserve • Thompson reserve, Avondale Heights

<p>Essendon</p> <ul style="list-style-type: none"> • Bradshaw Reserve • Buckley Park • Napier Street, Essendon • Woodlands Park • Allison Gardens 	<p>Essendon North</p> <ul style="list-style-type: none"> • Thompson reserve Essendon North
<p>Keilor East</p> <ul style="list-style-type: none"> • Allan Reserve 	<p>Moonee Ponds</p> <ul style="list-style-type: none"> • Queens Park, Pascoe Vale Road side • Fanny Street Reserve • Near Puckle Street/Hall Street
<p>Strathmore</p> <ul style="list-style-type: none"> • Dog park in Strathmore • Cross Keys Adventure Park • Lebanon Reserve 	<p>Outside of MVCC land</p> <ul style="list-style-type: none"> • Newmarket station • Pipe Makers Park

3.19 Social Media Other Comments

The following comments were posted on Facebook:

- Rothwell Park, Ascot Vale please. BBQ would be nice too. 😊
- It is fantastic that the Council is taking this issue seriously. It is incredibly important.
- It's time to ditch what the world needs now is love sweet love. I mean it's a great song no doubt, but we've all heard it enough 🙄
- Anywhere there is a BBQ, there's should be a toilet!!
- I had to use the disabled toilets in Niddrie because of our pram & there's not even a soap dispenser- disgusting!
- If we're up to me, it'd be law for every train station to have public toilets.
- Canning Street public toilet just got a "make over". That toilet is for the tip, screams seedy.
- More in pArks not automatically controlled
- The ones in Canning st are disgusting.

4 Appendices

4.1 Appendix 1: Survey Tool

Please indicate your level of opposition or support for the following principles of the Public Toilet Plan.

	Strongly oppose	Oppose	Neutral	Support	Strongly support
Provision should achieve an efficient, connected, and equitable distribution of public toilets across the municipality to meet the needs of residents and visitors in public spaces and contribute to our local neighbourhood objectives.	()	()	()	()	()
Public toilets should be easy to find and accessible to people of all ages, abilities, genders, and backgrounds.	()	()	()	()	()
Toilets should be maintained to a high standard of cleanliness and functionality, allowing for seasonal fluctuations. Systems of management such as cleaning schedules and maintenance reporting will respond to user needs effectively and efficiently.	()	()	()	()	()

Design of facilities will prioritise the safety of users. Toilets will also respond to their surroundings and maximise attractiveness and longevity.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Please indicate how likely you are to look for a public toilet in the following locations.

	Very unlikely	Unlikely	Neutral	Likely	Very Likely
Large indoor shopping centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Local café or restaurant	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Local shopping strip/ high street	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Council-owned building (e.g. library or community centre)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Park/ reserve or sports pavilion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How safe do you feel using Moonee Valley's public toilets?

- Very unsafe
- Unsafe
- Neutral
- Safe
- Very Safe
- I have not used a public toilet in Moonee Valley

Please provide further information about why you feel safe using the public toilets in Moonee Valley

Please provide further information about why you feel unsafe using the public toilets in Moonee Valley

Rank the following according to their importance in helping you to feel safe and comfortable using a public toilet. Please rank from most important to least important.

- A facility located in a public space where other people are nearby
- An entrance that is easily accessible and visible
- A well-lit facility, externally and internally
- A lockable, self-contained unit (rather than a block of toilets with common entry and shared space for handwashing)
- A shared handwashing space independent of toilet cubicles/units that is external and highly visible from the surrounding public space

Please indicate which is your preferred level of automation for a public toilet. To find out more information on automation levels please [click here](#).

- Fully automated (i.e. Exeloo)
- A traditional, non-Exeloo toilet facility with some automated features (e.g. taps, lights, and flush)
- No automation
- No preference

In addition to basic toilet requirements, please rank your top five (5) extra features that you would like public toilets in Moonee Valley to include. Please rank from most important to least important.

- Additional space within cubicle
- Adult size change table
- Art feature(s)
- Baby change table
- Door hooks
- Hand dryer
- Hand rails
- Hand sanitiser dispenser
- Mirror
- Natural ventilation
- Paper towels
- Power point(s)
- Sanitary napkin disposal
- Sharps disposal
- Showers

Are there any other features that you would like public toilets in Moonee Valley to include?

Please indicate your preferred toilet configurations from the following list.

- Separate male and female toilet blocks
- Separate male and female self-contained units (individual entrances for each)
- All gender/unisex units (individual entrances for each with hand washing facilities included in cubicle)
- Mix of male and female toilet blocks and all gender/unisex units (individual entrances doors for each)

If you needed to locate a nearby public toilet, please indicate which of the following methods you would use to find a toilet.

- Google maps or similar
- National Public Toilet Map app or website
- City of Moonee Valley website
- Street signage
- Not sure
- Other - Write In: _____

When using a public toilet in Moonee Valley, please indicate how often you find that the facility is clean.

- All of the time
- Most of the time
- Sometimes
- Rarely
- Never
- I have not used a public toilet in Moonee Valley

If I encounter a maintenance issue in a public toilet, I know how to report it and would do so.

- Yes, I know how to report it and would do so
- Yes, I know how to report it but would not do so
- No, I do not know how to report it but if I did, I would report it
- No, I do not know how to report it and I wouldn't even if I did.

Please indicate your level of agreement with the following statement.

Overall, the existing public toilets in Moonee Valley meet community needs.

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

What is your preference for hours that a public toilet can be accessed?

- 6am – 6pm
- 6am – 8pm
- 7am - 7pm
- 5am – 10pm

Would you prefer toilets to remain open for longer during day light savings time?

- Yes
- No
- Other - Write In: _____

Do you currently use accessible toilets?

- Yes
- No
- Other - Write In: _____

Is there anything else that is important for Moonee Valley City Council to understand in relation to public toilets in the municipality?

What is your connection to Moonee Valley?


Suburb where you live

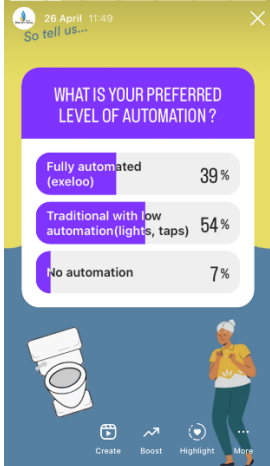
Gender

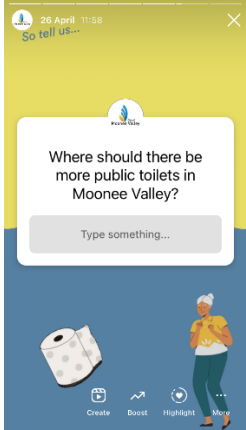
Age Group

Do you identify as Aboriginal and Torres Strait Islander?


4.2 Appendix 2: Social Media Posts


Graphic	Instagram	
	Impressions	564

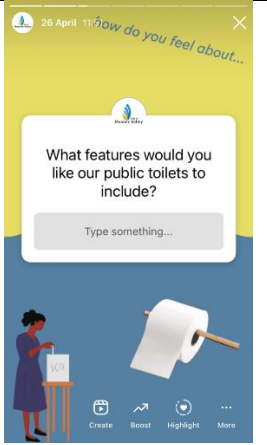
Graphic	Instagram	
	Impressions	471
	Comments/ Stats	NA Fully automated – 44 votes Traditional with low automation – 60 votes No automation – 8 votes

Graphic	Instagram	
	Impressions	367
	Comments/ Stats	<ul style="list-style-type: none"> • All train stations and parks • In parks and along river walks • Next to the larger kids playground at queens park! All playgrounds need a toilet close • Fanny St Park • Yes • Near puckle street/hall street • Parks • AJ Davis reserve APW • Next to a new skate park please • Newmarket station. Pipe makers park, all playgrounds • Airport west linear park • Queens park • Thompson reserve, Avondale heights • Parks with big sporting grounds and bbs...ie AJ reserves and weather station park APW • Essendon parks • Allison Gardens • Green Spine Airport west • Lebanon Reserve • Fanny park • Walking paths • Moonee Ponds Junction, puckle st • River bike tracks • Aberfeldie park • Queens Park – always a huge wait with only 2 cubicles. Needed near the playground • Avondale heights • Thompson reserve Essendon North urgently needs one so many families go after school • Queens park pls. During peak time 2 on one side of the park is not enough • Keilor East • Puckle Street • Cross keys reserve • Somewhere near easy parking as sometimes I need to do stop offs for work • Everywhere

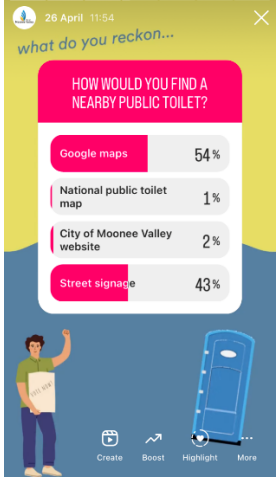
Graphic	Instagram	
		<ul style="list-style-type: none"> • Yes please • Queens Park (more than 1) • In parks, around the river • Yes • Parks • Public Outdoor spaces • Queens Park • Dog park in Strathmore • Keilor Road, Leake St, Woodlands Park • Woodlands Park (more) • All parks • Aberfeldie (along river) -at times my family have used boathouse facilities but they are locked after a while • Parks


Graphic	Instagram	
	Impressions	343
	Link Clicks	16

Graphic	Instagram	
	Impressions	422
	Link Clicks	17

Graphic	Instagram	
	Impressions	424
	Comments	<ul style="list-style-type: none"> • Cleanliness • Being Cleaned • Please build a new skate park • Nappy changing station • Paper • Marketing on back of doors, showers where homeless people are • More toilets in parks • Hand dryer, no paper – or any sustainable option to dry hands • Sanitizers, lots of sanitizers! • Soap!!!! That's no.1 touch free regularly cleaned • The one on Pratt Street to be cleaned, always a horrific smell coming from them! • Soap!!! Baby change table in unisex toilet • Cleanliness • Regular cleaning • More lighting, maybe sensor • Self cleaning • Functioning change table • No touch everything • Regular cleaning/maintenance and lighting for safety

Graphic	Instagram	
		<ul style="list-style-type: none"> • Air refresher • Gender neutral stalls and baby changing stations • Just general cleanliness, so many public toilets are dirty! • Something to alert cleaners if it's dirty • More natural air ventilation • To be open more. At times they are locked 😞

Graphic	Instagram	
	Impressions	395
	Comments/ Stats	Google maps – 65 votes Public toilet map – 1 vote MVCC website – 2 votes Street signage – 52 votes

Graphic	Instagram	
	Impressions	385
	Link Clicks	4
	Comments/ Stats	Yes – 16 No - 110

4.3 Appendix 3: Free text comments

4.3.1 Why do you feel safe using public toilets?

- *The location of the toilets I use in shopping centres are in places where there are high volumes of people.*
- *We are always using community resources, parks etc kids always need a toilet.*
- *- Clean - Not hidden (clear visibility from public pathway)*
- *Please put a public toilet at Walter St Reserve or the wetlands area near the bbq facilities.*
- *The ones I generally use are in centres or libraries. I've tried using sports facilities but often locked.*
- *Visible and lockable*
- *They seem secure and have appropriate lighting*
- *Because generally they are in busy locations so there are other people around.*
- *Well lit. High visibility.*
- *Have had no reason to date to feel Unsafe*
- *I am a local resident, and an ageing person, so access to toilets is becoming more important - and by and large things in this municipality work well on that front*
- *There is a poor provision of public toilets in MV public spaces . To the point that I sometimes won't go places. e.g., Queens Park is terrible. Along the river from Holmes Rd to Poyntons . Many parks . Coming from Brisbane where even the smallest park has a toilet I am shocked by the lack of toilets in public green spaces*
- *The main ones I would use are at the library in ascot vale-while they are fairly disgusting and badly maintained they have easy visible access to the street and are in a busy area so I've never felt unsafe.*
- *Suffering from IBD, toilets are a necessity and I'm always on the lookout for them. Many people who suffers from IBD, Celiac,etc. need toilets urgently. toilets at sports ovals are sometimes closed, not clean, and or no toilet paper etc.*
- *In terms of Council-provided facilities, I feel safe using the Exeloo toilets as they are single cubicles and fully enclosed. Although it would be good if they had more natural light*
- *I mainly use the toilets in Queen's Park, which are lockable and Sam Merrifield library and Moonee Ponds shopping centre which are in relatively safe areas (at least for a man)*
- *In public areas so people around in case of emergency*

- *FANNY RESERVE MOONEE PONDS , QUEENS PARK PASCOE VALE ROAD , CLARINDA PARK Need to have toilets*
- *Only have used those in shopping centre so CCTV usually setup*
- *Never felt unsafe. All in public places.*
- *In Ascot Vale they are usually in open, well lit places particularly in the parks.*
- *Locking mechanism, cleanliness and public locations so they are not hidden in scary corners of the park etc*
- *The locks usually work*
- *Some shopping centre and parks locations are well positioned in open areas to ensure a safe environment*
- *Safe areas*
- *Generally safe although some aren't well maintained or sometimes closed in popular areas*
- *There is no risk in using a toilet anywhere.*
- *Very important to have women's toilets and not unisex. Women need safe and private space in toilets.*
- *They need to be better maintained and cleaned and checked on more regularly. It should be more transparent with a live online cleaning register for the community to look up and also advise if somewhere needs urgent cleaning*
- *They are visible and not tucked away*
- *I feel the area is generally safe*
- *The toilets I have used have been well lit and with functional locks*
- *I believe more public toilets at sports fields eg. A toilet at Lebanon reserve would be a huge addition to the local area. There isn't another until you reach Boeing reserve, so if our enjoying the bike/pedestrian path (especially with children) there aren't any public toilets to use.*
- *Question 1 is not easily understood What is the objective of the survey - the questions are very leading without knowing what the reason behind them is You look for a toilet if needed are you asking where you would look first or where one feels most comfortable?*
- *Generally well kept but usually in high traffic areas.*
- *They are in good places, and usually very clean.*
- *Some of the toilets in parks such as the one in Pipemakers Park don't feel very safe because of poor lighting in the area. More toilets are needed especially on the other side of the river (public golf course side) along the trail*
- *Good lighting, door locks, central locations*
- *During the day only*
- *I usually use facilities during the day time*

- *Because we live in a pretty safe area with low crime*
- *Some of the toilets have blind corners and you can't see who is behind*
- *More toilets in parks are required in the Moonee Valley precinct. I believe toilets are required in Queens Park on the ASCOT Vale road side, in five Fanny Street reserve, Montgomery Park, Clarinda Park etc. we don't use certain parks as they don't have amenities.*
- *Its generally a safe area*
- *Areas are usually in safe locations*
- *They are generally in open spaces with good visibility from other people*
- *The total enclosure, locking mechanism, cleanliness, and the dulcet tones of Burt Bacharach.*
- *Having toilet facilities within 2 minutes walk of a children's playground/park facility that is clean is critical. Children have difficulties holding on and predicting when they need to use their bowels/bladder. If we want to encourage family and friend get togethers, in the outdoor environment, rest room facilities are a must.*
- *They are secured and in well lit areas*
- *Generally it's during the day with people around & the design or location is open space*
- *Open locations, effective lock system, dual toilet blocks to minimise wait times*
- *They generally have a good locking system and are within a area of good visibility*
- *I only use them during the day. They are in a visible position.*
- *If it is a populated area*
- *I will only use during the day. I always check inside with door open until I know I am safe.*
- *I don't feel safe using the electronic ones on Pratt st, especially as they are timed. I'm worried about the doors opening by themselves while I'm exposed.*
- *For those attached to establishments I feel safe but I do not use the exeloo types as I feel unsafe in these and they are not well maintained*
- *I use them at day time. There are other users.*
- *I've never had a bad experience to make me not feel safe*
- *located close to people, not dark locations*
- *They are secure but tend to be dirty and have graffiti*
- *I'm a man*
- *Nobody Lurking*
- *The facility in Queens Park is great could be cleaner at times, another facility in the opposite side would be welcomed.*
- *Usually well lit, clean and in busy locations with lots of passers by*

- *They are clean and accessible but there needs to be more*
- *Usually in place where there are lots of people around*
- *Clean and well placed*
- *I feel safe in the fully automated ones*
- *The problem with the automatic toilets is that often 2 or 3 amenities are replaced by one.*
- *Not that safe*
- *I have used toilets in Moonee Valley cafes, the Moonee Ponds central shopping strip, the Queens Park swimming pool, and the Mo Po library and not had an issue.*
- *Toilets should be provided for males, females and unisex to give people the option to go to a same sex toilet. This is very important for women's dignity. Women don't want to change tampons in a toilet next to a man!*
- *I like how they are separated by sex to safeguard women and children who use them. neutral toilets do the opposite. they are clean and well maintained.*
- *The few public toilets that are in super west are in accessible spots But please provide more, especially at local playgrounds*
- *I feel it is really important to provide toilets at sports precincts outside the club rooms for recreational parkland users. It makes absolute sense to have toilets outside every sports club and open to all public during daylight hours.*
- *Clean and in well used areas*
- *Separate toilet facilities for females Visibility and placement*
- *I use them during the day and I feel safe doing so.*
- *It depends on where and which one.*
- *Usually use during the daytime*
- *Good cleanliness and in view of public view/ eye*
- *Usually taking kids so only use during the day at park areas (lots of people around).*
- *The electronic entrance, and the safety door closer, promotes safety. The 10 access is adequate, but only having one public toilet at Woodland Park is deplorable and unsafe. This also would be the same at Lincoln Park and it's cleanliness.*
- *The automatic ones are clean and locked at night*
- *I use them in the day time. If I used them at night I might not feel safe. the public toilets that are completely enclosed feel safer that the ones that are a traditional 'cubicle' within a broader toilet block*
- *Moonee Valley is a safe area.*

- *Located in highly visible areas with pedestrian traffic, well lit and lockable cubicles.*
- *I'm out in the day and am quick! Never encountered any problems*
- *The ones I use are mainly in parks, they are out in the open, and single use, so I don't have to rub shoulders with anyone while I am using it.*
- *Position of toilet ie not in secluded place*
- *Nearby passing traffic*
- *Single sex toilets available*
- *Safe if they are clean accessible and lockable*
- *I usually use the ones in Moonee Ponds Central which seem safe, they're in a shopping Centre and are well lit and used by many people.*
- *Fit healthy adult male, not threatened in a safe & familiar area like this where I have grown up*
- *The toilets in parks , such as Queens park, have grassy areas around them, so are clearly visible.*
- *The Newer type of self cleaning toilet is safe however the older type eg Victory Park Ascot Vale, is unsafe at times with the door lock often vandalised. Council needs to upgrade this older type toilets.*
- *I have only used them during daylight hours*
- *I only use them during day time so there are generally people around. I would never use them in the evening, especially in outdoor areas such as by the Maribyrnong River or sports ovals etc.*
- *I tend to use ones in busy places*
- *Clean and no syringes in toilets*
- *The new ones along the river are beautifully clean and felt safe using them*
- *I feel they need to be upgraded just like the ones in keilor Park sport park they remind you that you have 10 minutes so you don't get locked in they also clean themselves which is a big priority and there is 2 of them.*
- *It is generally in a public spot. The toilets at Pratt St are at an odd spot though*
- *General safety across the municipality is at a reasonable level*
- *In public locations*
- *The ones I have used are in highly visible public locations and although not always amazingly clean, are usually adequately maintained*

4.3.2 Why do you feel unsafe using public toilets in Moonee Valley

- *More the lack of. Walter street reserve and surrounding park have no toilets for thr public to use which means either doing a bush wee or leaving.*
- *I feel they are often unhygenic and worry that door will open before I finish.*
- *Often see drug affected people waiting for tram/buses at MP Junction*
- *They're usually dirty. Locked in early hours . Vandalised and smelly. Also single toilets replacing larger multi cubicle zones is silly. Why not consider portable toilet blocks that can be changed over if faulty or damaged and not waste money installing infrastructure you don't maintain or clean.*
- *Dirty not cleaned syringes and graffiti*
- *The public toilet on Pratt St is unsafe, unclean and wet all the time. So are the ones in Queens Park.*
- *they are dirty and dark*
- *Queens Park urgently needs a toilet that is assessable! My daughter and many other children have done many bush wee's there because there's only two toilets right at the front of the park- which are just disgusting.*
- *They should all be up garages to the newer safer automatic toilets. I feel very unsafe in the older toilets and ask my mother and children never to use them.*
- *Council toilets tend to be unclean and smelly I'd not use them unless accompanied by another due to safety concerns*
- *Some of them are dark which is unsafe. Some of them are also tiny rooms that lock, and have no natural air/sound flow to the outside so I fear someone could trap me in them.*
- *I think all public toilets are unsafe*
- *The toilets are consistently dirty and unhygienic. This is a particularly serious concern when you have to use them with very young children who touch everything and constantly put their fingers in their mouths. For some reason the so-called self-cleaning toilets are always far dirtier than the kind that have to be cleaned manually. I really dislike the toilets with doors that open automatically. These are a nightmare for parents with young children as the 'door open' buttons are brightly coloured and at a toddler's eye level simply begging to be pressed. My 3 year old daughter opened the door at the wrong moment once and there was a long queue of people outside. It was utterly humiliating and really discouraged me from going to that park with my kids for a long time afterwards. I also really dislike having to queue for a single 'Exeloo' in a public space as it makes me feel conspicuous and self-conscious.*
- *I felt unsafe due to.the syringes on the ground. I felt unsafe due to the lack of cleanliness.*

- *Dirty remote locations*
- *The usual block female toilets no longer provide safety to users. All toilets should be similar to disabled toilets or parents rooms to ensure all users are safe and provide privacy.*
- *We have to use Etzel St toilets to close to the road and old and unsafe.*
- *Quite dark area*
- *Some so dirty and where drug addicts use eg the Flemington toilet Racecourse Road*
- *Cleanliness, fear of door opening, no toilet paper and door either opening prematurely or not at all*
- *Queens Park loos are unclean. Always a very long wait to use them on weekends when the park is busy*
- *Single, female*
- *They frequently don't lock, or are otherwise under maintained and not suitable for use.*
- *Cleanliness*
- *[REDACTED]*
- *I need to feel safe from men and boys who think they can follow women into our only safe designated female only place*
- *[REDACTED]*
- *Not safe*
- *[REDACTED]*
- *Worried that they will lock me in.*
- *As a woman it is vital that there are female only toilets and changing facilities for women and girls. Unisex toilets are usually disgusting as men pee all over them. Please retain Male and Female toilets and don't go the unisex option. Women need clean and safe amenities separate from men.*
- *The one next to the library in ascot Vale on union rd - it's usually in an unhygienic state and you're not sure who might be in there or come in. I keep my kids away from it*
- *Dirty and not maintained*
- *[REDACTED]*
- *They're not well kept*
- *A bit old and grungy, maybe if new ones were designed with a bit of artwork involved and made it more welcoming. More lights*
- *They're dirty and unkept.*
- *Cleanliness is questionable*
- *Not very clean Very few around*

- *Locks broken at the interchange. Never cleaned properly. No signage as to male/female.*
- *Specially in monee pound interchange. Toilets are so dirty and smelly. No locks*
- *Some are dark, poorly maintained and in poorly lit areas*

4.3.3 Additional features you'd like public toilets in Moonee Valley to include?

- *I would like them to be cleaned as regularly as possible*
- *Sanitary items dispenser*
- *Signage should be accessible for vision impaired people.*
- *There needs to be more space in disabled toilets to allow wheelchairs to turn around and there needs to be some thought given to where toilet paper is situated as some wheelchair users are able to use handrails to stand before they position themselves on the toilet*
- *Aesthetically pleasing*
- *A panic button or light/siren. Artisticly eye-catching and obvious. Landscaping around them also.*
- *They need to be in the appropriate places, not just randomly in residential parks where it will attract homeless people. I hope that council think this plan through to ensure new toilets are in high traffic or sporting areas. The risk is otherwise then on residents which is not fair. There are enough drug and alcohol issues in these little parks that toilets would make it worse.*
- *Soap dispensers why were they take away Also somewhere to sit or place items*
- *Honestly, my favourite toilets are gender neutral, just cubicles in a U shape around a central hand wash station. The floor to ceiling cubicles give you plenty of privacy, whilst the open and highly visible communal hand wash area stops creeps and vandals. This can be adopted to two toilets or 10 depending on the space!*
- *External elevator music to indicate to people outside that toilet is occupied*
- *I like a toilet with the sink inside the lockable area. It helps with privacy after changing menstrual products such as tampons and particularly cups. Door hooks are good for getting changed or storing bags, but the floor also needs to be clean and dry. Mirrors are helpful when on the way to meetings and interviews*
- *Maintained regularly*
- *Anywhere a playground or bbq is in public park, you need a toilet. I.e; thornbury park and cousins reserve*
- *Coffee machine*
- *To be located every 400m, in every local shopping strip and every train station. Strathmore and Glenbervie do not have public toilets at their respective train stations nor the adjacent shopping strips. Door hooks should be sturdy enough to allow hanging of bags and heavy coats together.*
- *I would like to ask that consideration be given to people like myself, of which there are many, who are claustrophobic. The current silver, self cleaning toilets*

that can be found in Moonee Ponds are not an option from my perspective which makes it very difficult to find something suitable.

- *Do not even think about gender natural mental illness type facilities MVCC your Councillors should be warned that the upcoming council elections will have consequences.*
- *[REDACTED]*
- *Just more toilets*
- *natural light*
- *Parent rooms*
- *The old style toilets are outdated and very unsafe. Embarrassing that we still have them.*
- *Art in outside to make them look attractive in the public realm*
- *Automated air freshener or natural air circulation. Obviously disability features and enough room for wheelchairs and or prams.*
- *Toilets in Moonee Valley should all have soap, and plenty of natural light and ventilation. It would be good if certain facilities were open later in the evenings, especially in high traffic areas*
- *As a person in my 60s with Prostate issues I would like to see accessible toilets distributed across Moonee Valley, and also more toilets in popular places like Queen's Park where it is sometimes necessary to queue for the two toilets provided.*
- *When hooks are mentioned, it would mean 3 small and 3 huge , could be one shelf for placing items so that nothing goes on floor. Rubbish bin that is large and open so that nothing gets stuck causing a struggle to dispose. Air deodorant. Locker that gives a clear message is it locked or not, that is simple and not too modern and unclear. A sanitising wipe paper mat for opening the door. I think toilets are a good opportunity for additional employment, so that they have a person taking care of it at all times.*
- *More toilets! Provide the basics.*
- *No*
- *You don't have enough!*
- *Sensory friending consideration. Disabled toilets should NOT just be for those physically disabled.*
- *Unsure*
- *Make the toilets known. They aren't advertised*
- *Just better maintenance*
- *Clean facilities with reg cleaning Camera at entrance to toilet block to improve safety phone for emergencies*

- *[REDACTED]*
- *Natural ventilation is key. Hand dryers only blow bacteria around and are completely unsanitary. Not having to touch a door after hand washing means not needing to dry with hand dryer or paper towel as you can air dry. The best public toilets are in treasury gardens on landsdowne street just south of treasury place exactly because of these things.*
- *The fact there are only 2 toilets in the Woodlands Park and Queens Park is ridiculous for the number of people attending these parks. If you've ever visited on a nice sunny day you can expect to line up and wait which is not ideal for young children. At least one set of toilets need to be added to the Pascoe Vale road playground area of Queens Park and Woodlands Rd side of Woodlands Park.*
- *Toilet seats. In terms of gender use, i would prefer graphic toilet labels "sit or stand." As a woman, i am uncomfortable to find wee all over a toilet seat and floor from someone who stands. People who identify as women often have more physical contact with toilets and cleanliness is the most important thing.*
- *More toilets at queens park. Larger ones that can take a dog in and secure them.*
- *Safety, Safety, safety. It's getting scary and unsafe for all women these days*
- *No*
- *Automatic lights when the door opens and sensors which dispense the soap.*
- *Something the you can see is a toilet, but that blends in with the surrounding area and natural spaces/colours*
- *I would like a toilet at weather station park airport west. Many sports groups and the members of the community use the park and adjacent basketball and netball courts and there is no where to go to the bathroom. The community centre is locked so we can't use that.*
- *Child friendly features particularly in parks, including lower or easy to reach hand washing facilities for children, maybe even family cubicles or seats that children can sit on if going with parents*
- *A shelf in each cubicle to store belongings (I addition to the hook) - when out with the kids I always have a lot of bags!*
- *Antibacterial spray dispensers inside cubicles to sanitise the toilet seat*
- *More of them*
- *Generous amount of toilet paper so it doesn't run out between cleans. Regular cleaning, ventilation, air freshener*
- *Ceiling hoist, hand soap or hand sanitiser*
- *Emphasis on privacy and safety, and no more female toilet blocks to allow others to invade people's privacy.*

- *Female sanitary items for small fee or for free*
- *Light, bright, visible & accessible entrance, natural ventilation and light, shared hand washing space visible from exterior. No mirror or charging point as that would encourage loitering. No fancy automated toilets.*
- *More toilets in parks*
- *No*
- *I understand that council tries to make public toilets accessible for a wide range of people this leads to very expensive toilets (i.e. exeloo) they take a long time to plan and design and this means there are less toilets around the municipality. Council should consider lowering specs and just getting more basic toilets at keys locations, parks, playgrounds, shopping strips*
- *Simply we need more of them.*
- *Please make more toilets (ie a whole block of toilets) rather than single automated ones. These auto ones also never seem clean! And they're not good for kids, more toilet blocks with good children's facilities are needed, especially at popular family destinations eg Queens Park*
- *Rothwell park and ascot vale chase estate park and Walter street parks all need toilets*
- *More public toilets around park areas, especially dog parks*
- *Drink or water fountain outside*
- *Please ensure you have an equitable supply of toilets for women so that women don't have to queue while men get immediate access. Consider non gendered toilets to assist non binary users.*
- *Regular cleaning*
- *Carbon neutral design*
- *Hate Exolou*
- *I believe when toilets are near government facilities feels safer to access. I like the style of cubics that cleans themselves rather than waiting for a cleaner once a day. Mirrors have potential scratch spots that make them look scary for users. Also, shared hand-washing sinks are not confident for some genders. I would see touchless door brackets under the door to leave toilets if there is a door. Would like to see gender-neutral toilets rather than gendered toilets that could also benefit fathers to able to reach changing spaces. Could add toddler toilets for little ones would be another idea when they often use toilets ex: parks. I also find it safer if toilets have a 30 cm space from the floor where you can see what's going on inside the box. Additionally, my partner just added: he likes the style of the Queens Park toilet. He thinks that style very good example of public crowded areas.*

- *Easy access and plentiful toilet paper, ie traditional roll not push button dispenser with limited paper available*
- *Ability to manually lock doors if automatic locks fail or unlock too soon*
- *Regular cleaning, some of them are putrid - the one near the park behind Milleara mall I would never ever use. I've seen groups of youths going in there at a time and do not feel safe using them - a local told me they are used for drugs*
- *Plenty of soap, cleaned regularly and well supplied toilet paper*
- *I'm always concerned the automatic door will open. Is it possible to have a sure locking door*
- *Only that they need to be clean.*
- *No*
- *Good toilet paper not those one sheet rolls*
- *Most important thing is cleanliness and they are cleaned regularly (wasnt listed on survey)*
- *A drink tap to fill drink bottles & doggie water below..nearby public toilet.*
- *Emergency video surveillance*
- *More accessible for all genders and for small children.*
- *blue lights to stop drug users at night as the PCCC arranged years ago in Queens Park*
- *Please also consider the size and sturdiness of the toilet itself. a lot of toilets have very small seats which are not very user friendly for everyone. I also want to reiterate how important extra space is. People talk about accessibility but do not consider the different physical sizes and range of movement of people who are not considered disabled. Sometimes female toilets above a sanitary disposal bin and a giant toilet roll holder right and hip/leg height. This makes it very hard to have sufficient space to comfortably use the toilet for larger people.*
- *Consider seriously women's facilities being larger than men's. Larger building and more toilets. The lines for women's public toilets become long because we don't have the choice to simply use a urinal. Women are also more likely to need to help others (children, disabled and elderly)*
- *a similar toilet to the one in queens park, would be great in lincoln park*
- *CCTV outside? Please get rid of the self locking toilets, they are not suitable for kids.*
- *Better music*
- *Female safe utility for only females and children. No men!*
- *Automatic flush, taps, automatic everything if possible to save hands touching anything. Extra room to have your kids in with you.*

- *Sanitary way to clean the seat before use, maybe alcohol wipes. Its a public toilet so people should be able to ensure it is clean and sanitary to use*
- *Sanitising wipes or liquid for toilet seat*
- *More public toilets in queens park Less toilets with automatic toilet paper rolling - these are way too slow and give not enough toilet paper.*
- *Soap, hot water. More toilets*
- *More toilets at parks with children. Many times my son will have to urinate in public because they are so far away and he can't hold*
- *I feel like my answers to Q2 change at different time periods of the day. Evening & the night I will go to a venue to use the toilet because public toilets feel uncomfortable or are locked, however during the day I feel comfortable using public toilets in most locations, particularly when people are nearby.*
- *Clear indication of servicing/schedule ie when was it last cleaned*
- *These automated ones need to be monitored and cleaned beyond the standard automation periodically*
- *Single sex toilet options always. Keep mixed gender toilets separate to the male and female toilets.*
- *Better toilet paper facility*
- *Change spaces for babies and for toilets to be more accessible and open for longer periods*
- *To be kept clean daily*
- *An attractive structure that ties in with the heritage aesthetic of Moonee Valley, but fully sustainable and environmentally friendly that factors in water efficiency. Make sure the materials are all sourced from recycled materials, the flush and taps are designed for minimal water use, that taps will shut off so no one can stupidly leave the water running. Look at ways can be used for composting etc. Make them solar powered.*
- *Easy way to report problems, no paper needs cleaning*
- *[REDACTED]*
- *[REDACTED]*
- *Enough toilet paper. Automated toilets don't have enough toilet paper - if you need a public toilet as a woman you often need extra toilet paper. Also I want single SEX toilets. Well female toilets. [REDACTED].*
- *I would prefer toilets segregated by sex so females are safer*
- *[REDACTED]*
- *Toilets should be clearly marked male and female only. Hand washing areas should be within the separate male and female areas to preserve dignity and safety of menstruating women. Entrances to male and female areas should be*

separate and not one entrance to both areas so that any male trying to enter female area is easily identified and can be removed. Women (mothers and children) need privacy and single sex spaces. Please provide these.

- *[REDACTED]*
- *Clean, Female only toilets with lockable cubicles. No uni sex toilets. Female toilets separate from the male toilets.*
- *[REDACTED]*
- *[REDACTED]*
- *Doors and walls to the ground and ceiling.*
- *Women need single sex toilets. This is important for our dignity and privacy.*
- *Please provide single sex facilities for women and girls for safety reasons*
- *[REDACTED]*
- *[REDACTED]*
- *[REDACTED]*
- *[REDACTED]*
- *[REDACTED]*
- *To be kept sex-specific*
- *[REDACTED]*
- *Be specific for men and women. No uni toilets*
- *Toilet paper readily available - the automated loos at Queens Park are terrible, I don't feel safe in them with doors not always securing, popping open, with medical issues I often spend time in there and have had doors open. They don't always dispense enough toilet paper, should I use my hand?*
- *Adequate lighting, especially at night. Emergency call button like they have on trains.*
- *[REDACTED]*
- *Just make sure it has soap. There is nothing more annoying than no soap. Less risk with diseases being transmitted if there is soap.*
- *Single sex toilets.*
- *Womens only toilets, in addition to men and unisex. No unisex only under any circumstances*
- *Some in airport West. We have a number of Park spaces, encouraging families and community members outdoors yet there are no toilets. This needs immediate rectification rather than being in a plan 10 years in the future*
- *[REDACTED]*
- *No*
- *Men only and women only, not unisex.*

- *[REDACTED]*
- *Separate male, female and unisex toilets*
- *Just be clean mostly*
- *sex segregation*
- *[REDACTED]*
- *No but more public toilets in Airport West*
- *Enough space*
- *Cleanliness. It's basic but not currently up to standard.*
- *CC cameras covering the outside, entrance and approaches. Not on the toilets please :)*
- *Open late in the evening.*
- *Suitable toilet roll holders (that don't run out over the weekend)*
- *Traditional design and appearance, no ultra modern designs that don't fit in with the environment*
- *No*
- *Change tables for babies and toddlers. Soap and hand sanitiser. Open, safe. Hate automated doors, they feel claustrophobic and more unsafe. I feel safest with toilets that are individual but with exposed doors to the public space and basins open to all.*
- *Accessible to all people abled/ disabled*
- *I'm satisfied with the features I chose in the previous question.*
- *Cleanliness.*
- *lighting*
- *Hooks for bags on the door Always toilet paper available*
- *More toilets please, not just 1 or 2, the toilet s at QVM are an example of what should be on offer at the parks or reserves.*
- *Single sex toilets are essential*
- *Soap! It wasn't on the previous list.*
- *[REDACTED]*
- *Clean & accessible & safe is all that is required. Council ignores feedback on Snap Send Solve*
- *Multiple stalls/higher capacity particularly for parks, ridiculous Woodlands park for example only had the single option for such a large/busy site. Fantastic it's being rebuilt now...make it as big as possible. Quite restrictive heading down there for a meaningful amount of time with kids or a large group (baby change/kids' needs/period care/normal use/elderly/disabled)*
- *Ensure they have lights for evenings Tje ones near woods st do not*

- *Nope*
- *Please make sure they are cleaned regularly. It should have first aid kits . If not the whole kit at least band aids handy. Thinking of the elderly a payphone or distress alarm would be handy.*
- *Unique QR code linked to snap send solve or the MVCC request system to alert Council of additional cleaning Etc for that facility.*
- *Easy, safe and accessible for children to use (eg soap and flush buttons without reach)*
- *Enough space between the tap and the sides of the basin. (Not having enough space to easily wash hands without touching the sides of the basin is VERY unhygienic.)*

4.3.4 Is there anything else that is important for Moonee Valley City Council to understand in relation to public toilets in the municipality?

- *Include next to toilets a drinking fountain, dog waste bags, rubbish bin. More cleaning of the toilets and more regularly*
- *There can never be too many public toilets in the municipality. There should be a budget each year to progressively increase the number of accessible toilets in the municipality. Council should also work with private and not for profit sector and other tiers of government for them to provide additional accessible public toilets in the municipality.*
- *Avoid antisocial behaviour*
- *Well sign posted. More needed in Queens Park!! Needed at all parks!!*
- *Refer to my previous comments on locations. Don't just build for the sake of it to then cause mores issues with drugs and alcohol*
- *There needs to be more of them, especially in park areas I've been asking for toilets at Bradshaw reserve and Buckley Park*
- *Designing toilets with 'acceptance' rather than trying to avoid things. For example, providing sharps disposals rather than blue lights. Providing safe gender neutral spaces that offer privacy, so that nobody, male female or non-binary feels their gender is being isolated.*
- *The facade should be vibrant, not jailhouse green*
- *You can't rely on private businesses to provide toilets for the community*
- *No*
- *Even if reported as filthy, they don't get cleaned. Takes forever to ring through your customer service number who never know the location of stuff in the municipality. If reported on line, you want full identification which is invasive and discourages reporting,*
- *More gender neutral toilets, individual rooms rather than shared cubicles. Hand washing stations and even dishwashing stations should also be provided on the outside of the toilet rooms in addition to inside - so that people do not have to enter the toilet if they*

wish to wash their hands. This could be very handy at parks for people who have picnics and parties.

- [REDACTED]
- 24 hour public toilets. What about shift workers and homeless people? They need public toilets too.
- Toilets should be open 24/7, otherwise you end up with taxi drivers, delivery drivers and shift workers piss on the streets as they do today.
- on-going maintenance and cleaning is as important as the initial provision
- Access
- I assume you're doing a gap analysis? A big gap we experience is at Walter st oval and surrounds; no toilets unless the footy club is open. This really limits the use of this area to those people who live directly around it and feels as though it excludes others from using the area.
- It is silly that you are using council funds to paint the old toilets. Just replace them already
- Ventilation is important. They can smell poorly sometimes and be less likely to be used
- Cleaning of the toilets is paramount. Lots of germs in toilets ! If toilets are not clean and serviced regularly, people will not use them
- There are few older toilet blocks that need replacing or refurbishment
- I believe it is the best to have a person employed to take a care of the toilet. I find the best option for hand washing to be outside of the toilet unit without any doors after that to open. Seems the construction is simpler then as well. Natural air to come in. That the size of unit and hooks allow bags and juckets be free from touching walls around. That a paper dispenser does not make it dificult to get the paper. The biggest issue is dirty floor and the unit, but if the person is employed to take care , it would not happen.
- 24 hr toilets
- No
- They must be accessible for all
- There is a need for a toilet in the area adjacent to the footbridge on the Maribymong River that is, the end of the path extending down Newsom Street to the river. I understand that there is one over the bridge but is further down along the river.I believe it is too far for those using the river path on the MVCC side . Many people use this path and it would encourage families and picnickers to use this area more.
- Need a toilet if there is a bbq area in the park (I'm thinking of Cliff Allison)
- Unsure
- Encourage other organisations to also provide clean public toilets discharge as service stations and Cole's Avondale heights They are part of the community and families shopping or out with children need to be able to access toilets so do the elderly
- Separate women only toilets. No automatic toilets as in Pratt Street. Cleanliness with good dryers and automatic taps, soap on tap

- *Treasury gardens toilets. Go check them out. They're old but perfect. Natural airflow, hand washing with soap but then no door to touch to exit. Well lit. They do need improvements for accessibility, but have the basics down pat.*
- *You need to have more to align with the number of families attending local parks. Also Allison Reserve had no toilet facilities but a BBQ area!*
- *More toilets at queens park. Also to think about dog walkers.*
- *They need to be cleaned and serviced more regularly. In general the toilets in moonee valley are dirty and smell*
- *Safety and cleanliness are the most important*
- *Lack of toilet facilities in public areas Valley lake bbq area AJ Davis reserve*
- *Parents with children and babies need to be considered. Need to include bigger size access or disabled. Signs that permit children of the opposite sex using toilet can also help for dad's taking children etc.*
- *Most times I've used them; they are dirty and there's no supplies (toilet paper, hand soap). I have a toddler so mostly have those items on hand but not everyone does.*
- *The lack of access to a toilet means as a family we will generally spend less time outdoors at certain locations, as we need to head home to use facilities.*
- *So focus the budget and delivering more toilets and infrastructure instead flags and art work*
- *Not nearly enough in public parks....every park should have accessible toilets. When deciding which public spaces to utilise currently with a young family, we have to assess which ones have facilities and only use those.*
- *Access to public toilets is critical for women who have recently had babies as they need to use the toilet frequently. If there are no public toilets in a public space (or none that are clean enough to use when accompanied by small children) then that space is effectively off-limits for women who have recently had babies (ie within the last 1 to 2 years). Access to public spaces like parks is vital to your physical and mental well-being as a new mum- they are the only places where you can get some exercise and socialise with other adults, while also caring for your child (or children). Improving public toilets in Moonee Valley should be a very high priority for the council as a matter of public health and gender equity.*
- *No*
- *When there is no public toilet, people go behind the bushes.*
- *Cleanliness needs to be much more often.*
- *Need toilets at Fanny Reserve.*
- *Toilet near Allan Reserve Playground needs to be improved. It's not clean, in a very bad shape and recently was closed. There are many families using playground and oval next to it. There also should be a permanent toilet next to the playground in queens park (the bigger one, not the one next to cafe).*
- *Would like more along walking paths. Need one at Doyle Street reserve Avondale Heights*

- *Lincoln Park toilets are absolutely filthy all the time. Myself and others avoid this park with our children for this reason. Queens Park toilets aren't much better. There are some wonderful open toilet blocks with plenty of natural ventilation and light in QLD and even NSW. They have individual cubicles but then open hand washing stations that can be visible from some distance away. They don't smell as they have ample ventilation and they are safe as you can see the basins etc. They aren't fancy and don't have mirrors or charging points so people don't loiter around them. Parents can watch their children from surrounding the toilet blocks as they are so open.*
- *Not really. Just that if those exeloo toilets are expensive I probably don't think they're worth it. Also, put a new song instead of what the world needs now is love sweet love*
- *Airport West has only 1 public toilet and that is not enough. We need one at AJ DAVIS Reserve*
- *More toilets and less auto ones*
- *All major parks with picnic tables and shelter should have a toilet*
- *More in Flemington please*
- *Nil*
- *Please build more toilets for larger parks like Queens Park and Woodlands Park. Also on shopping strips along Puckle Street moonee ponds.*
- *Please provide something nicer than the cold stainless steel cubes currently built. And please keep them all open.*
- *An additional toilet block on the Maribyrnong side of the Afton St bridge*
- *Automatic toilets don't lock long enough, some people need more time in them than allowed and the toilet unlocks while they're still in there*
- *We need more of them in the park*
- *Queens Park needs another toilet block on the Pascoe Vale Rd side.*
- *No idea*
- *Need another public toilet on the Pascoe Vale Rd side of Queens Park - near the children's playground.*
- *More in areas that are used for sport or walking such as along the maribyrnong River and valley lake*
- *Ensuring there are nappy bins that fit adult sized incontinence pads. It could be handy to have a user pay wall fixed dispenser for small packs of flushable baby wipes.*
- *Safety for women is very important. Lighting, entrance visibility, free or cheap sanitary products, toilet paper always!!*
- *Automated public toilet is good as it restricts the time each person has in the toilet and automatically flushes after each use to keep toilet clean for the next user.*
- *Accessibility!!!! For everyone please ♥ that includes opening and closing times, rails, space etc*
- *There is a need for a public toilet in the Napier St area of Essendon. As someone with a medical condition which requires frequent access to a toilet, Essendon station is a long way to go and it does not work to rely on a cafe to be open and allow me in.*

- *as above re drug users*
- *I am pleased to see this work being done.*
- *accessible for parents with young kids, automated is great also available for dads to take daughters or mums to take sons.*
- *There needs to be more eg Queen's Park (Near the pool side). And close to Moonee Ponds Creek and parks with BBQ facilities / tables etc where people and families meet up. We saw these highly used during Covid restrictions and the lack of toilet facilities was noticeable.*
- *Clean and safe space is important.*
- *We need more public toilets in Queens Park*
- *Toilets are unfortunately rare at many playgrounds.*
- *Please make sure proper ventilation and monitoring is put in place to keep toilets clean and fresh*
- *It should be easy to report faults or cleanliness issues. Utilise QR codes that link to an online form submission.*
- *Need to be able to fit prams in to toilets*
- *More cleaning and better signage from about 1km away*
- *[REDACTED]*
- *n/a*
- *Queens Park is often busy and could use another set on the opposite side. Generally they are decent standard but feel like they could be cleaner and smell better*
- *[REDACTED]*
- *There needs to be more*
- *They must be more toilets with longer open times, they are locked too early. We also need more baby change rooms.*
- *No*
- *[REDACTED]*
- *Vision impaired people, especially those with guide dogs, shouldn't have to try and read a sign which says they need to get a key to use disabled toilets.*
- *[REDACTED]*
- *[REDACTED]*
- *[REDACTED]*
- *Toilets must be safe, with lockable cubicles and women designated toilets and kept clean please.*
- *It is important to put the needs of females and their safety first*
- *[REDACTED]*
- *I hate Exelooos. They smell, are wet, and are very uninviting spaces. I avoid using them as much as possible. My comments are all in relation to toilets in shopping centres and in libraries. As a woman, I do feel vulnerable in toilets and it is important to me that these are separate spaces for men and women. Women use toilets to get out of difficult*

situations because we know that men can't follow us into the women's toilets. Please do not make all our toilets mixed sex.

- *[REDACTED]*
- *Women and girls safety*
- *Safety for women should be a priority*
- *[REDACTED]*
- *Sex segregation to ensure women's safety.*
- *Please put a public toilet along the greens spine in Airport west, preferably at aj Davis reserve at the new lay ground and at the tennis wall/basketball court near Parer Rd.*
- *Single sex toilets. Women deserve privacy and safety*
- *[REDACTED]*
- *Every park you have should have toilets. Where should patrons urinate otherwise? Parks are designed for kids and families, elderly gather at the parks. A child can get away with urinating in a bush but as an adult with continence issues I cannot. This prohibits me from going, or cuts my visits short.*
- *[REDACTED]*
- *We need one in strathmore between pascoe vale road and Boeing Reserve. The gap without a toilet is too big.*
- *Women's safety*
- *Airport West needs public toilets not in the shopping centre, accessible at all hours*
- *[REDACTED]*
- *Clean more often*
- *Please retain Male, Female and disabled toilets. Unisex toilets are generally awful.*
- *A seat liner or something for little kids learning how to use toilet would be amazing. Mums are heavy users of public toilets and it's gross with all wees everywhere and no way to clean them often*
- *[REDACTED]*
- *Airport West and Niddrie do not have enough public toilets in their green spaces. These greens spaces could be used more for family activities if toilets were available.*
- *[REDACTED]*
- *Maintaining them and cleaning*
- *wherever there is a playground or BBQ there needs to be a public toilet. Airport West has several parks but no toilets, whereas Essendon and moonee ponds are well served.*
- *They need to be well maintained on a consistent basis. The one in victory park is often out of order or in a disgusting state*
- *They should know that it seems like a universal stance that McDonalds is the go to place to go to the toilet. I think people would rather a proper option that doesn't involve getting tempted to eat unhealthy food.*
- *Would be good in most parks as children invariably need to go to the toilet when out playing*

- *Yes,? The number of toilets is very unsatisfactory in MVCC & is a slur on the community and rate payers. Cleanliness is an issue and times that they are open is an issue. Toilets at rail stations Strathmore, Glenbervie, cross keys sports ground*
- *There needs to be toilets located at 'The Green Spine' and 'AJ Davies Reserve' in Airport West*
- *Make them safe, make them easy to find*
- *The look, safety and cleanliness is extremely important*
- *Gender neutrality important. All people should feel comfortable and safe accessing public toilets, regardless of gender*
- *Public toilets are needed near public transport stops, particularly in places where private station toilets may be closed*
- *Actually listen to the answers*
- *Having music and artwork or nice colour scheme would be nice.*
- *I have small children and toilet use is often urgent. Switching to mostly the large accessible toilet over a whole traditional bathroom block is not my preference as the waits are punishing and they can't go on their own*
- *[REDACTED]*
- *Severe lack of public toilets in parks! In Flemington and Travancore especially. I cannot fathom why there are no public toilets anywhere! Everyone just goes to the toilets in the park because parents and kids are desperate*
- *More toilets in the parks and reserves period. I request more than 1 or 2 toilets, think QVM toilets. Your proposal for Woodlands Park looks awful. You need more than 1 Male and 1 Female toilet down there.*
- *Single sex toilets are essential*
- *High powered hand dryers are sensory overwhelming*
- *Public toilets at Cross Keys adventure park are not open to public, currently used as a storeroom .*
- *Need more toilets in high traffic areas like Queens Park, there's often huge queues. The exaloo toilets are disgusting, they often smell and are wet inside from the automatic cleaning function*
- *[REDACTED]*
- *Regular maintenance & strict cleaning regulations*
- *Baby change - some designs hold water/liquids rather than draining and are difficult to clean when you need to use them*
- *No*
- *Individual toilets where that can comfortably fit 2-3 children is a must for 1 parent with multiple kids.*
- *Melbourne is a cold city. We need toilets. It will also assist in maintaining hygiene*
- *Don't spend an excessive amount, such as \$617k for two public toilets - Bayside CC.*

- *A public toilet should be installed on the Eastern side of Cross Keys Reserve. It was distinct failure of the master plan to exclude them when so many sporting teams use that ground.*
- *There are definitely not enough public toilets in places they are needed such as parks that we visit regularly with children in our local area (eg Fanny Street reserve, Queens Park on the Pascoe Vale Road side)*

4.4 Appendix 4: Written submissions received during consultation

Hello,

My name is [REDACTED], and I am the Inclusive Education Coordinator at [REDACTED]. I am writing to you as this year we have had a year 7 student commence at our school who requires the use of a wheelchair for mobility. This student also requires access to personal care facilities that are accessible. This means facilities that have a ceiling hoist and a suitable bed.

Unfortunately, when planning for inclusive activities and excursions, we have found the council facilities inadequate. This has resulted in the student missing out on the planned activities or being required to leave early so that they can have their needs met at home.

Our school community regularly uses the Aberfeldie Athletics track, Queens Park swimming pool, Queens Park and the Clock Tower. The reason the school uses these facilities, is that they are in close proximity to our school and well supported by public transport. Unfortunately, with the changing demographic of our student population, they are no longer inclusive for all students and create a barrier to participation.

I urge the council to consider the impact of providing truly accessible toilets would mean not only for our students but for the community at large. Not only making the community accessible for all by meeting the very basic needs of all but also by facilitating the inclusion of all and counteracting the discrimination faced by people with disabilities.

Kind regards,

[NAME REMOVED]

--

Apologies I missed the cut off for comments; Only just heard about the review

In relation to the existing public toilet in Pratt Street, Moonee Ponds

Could the opening time please be made earlier, say 5.45 am?

I see people waiting for the supermarket to open at 6 and needing a toilet and have observed them and delivery truck drivers, using dark corners to relieve themselves

Understand you may not wish to have them open 24/7, but please have them open when people are in the area

The toilets in Queens Park need to be open longer at night, particularly in Summer

There needs to be toilet facilities on the Moonee Ponds Creek corridor for users of the shared path

Perhaps they could be located at the playgrounds, eg at Fanny and Cross Keys reserves where they would have a dual purpose

There have been a few sporting facilities built and renovated along the creek. In future please consider including a public accessible toilet in those buildings, preferably close to the creek shared path

Happy to discuss further

Regards

[NAME REMOVED]

-----Original Message-----

From: Your Say

Sent: Thursday, 4 May 2023 11:29 AM

To: Council <COUNCIL@mvcc.vic.gov.au>

Subject: FW: Community Issues

CAUTION: This Message originated outside of the organization so please be careful with any attachments/links.

Last Tuesday..ANZAC Day.....the queue for the one toilet block was 30 people long most of the day. There is a need for more facilities in Queens Park .

The public toilet in Pratt street Moonee Ponds is an absolute disgrace . Self cleaning system means it floats in water constantly. And it is not to the standard expected in a shopping precinct. I doubt any councillors have ever had to use it.

The begging outside the ANZ bank is a much sort after location .

As it is outside Coles in North Essendon. Their signs ask for meals and a bed.

There should be no homeless people in our area as the Public Housing provisions in all blocks is substantial.

[NAME REMOVED]

Hi,

Has become a sensitive issue with the drug problem, promiscuity, 1% with medical, mental problems not to mention not much fun for seniors.

It's time we had pay per use on the table.

Even side by side with free.

I know a human right but ballooning costs are a concern.

As it is now we look for a coffee shop, pay and able to use modest but often better maintained toilets.

Regards

[NAME REMOVED]

Address available on request

4.5 Appendix 5: Written responses received about public toilets during other consultation projects

I have seen the works at AJ Davis Playspace have started. We were very excited to see this starring.

I have great concerns that the playspace will not be fenced next to an off leash dog park? I don't think we need to remove the off leash park, but let's be organised and fence the playground!

Also, when will Airport West get a park with a toilet? We have all these BBQs which can not be used because there is no public toilets!!!!

Come on....surely AJ Davis, with it's dog park, sporting grounds, dog training etc, we should get a toilet!

Thank you for listening!

Myself and some other families would like to request public toilets to be provided at Fanny Reserve. There is plenty of space and it would really improve an already fantastic playground!

I am a canoeist and member of a local canoe club. I paddle white water kayaks (canoe slalom as per the Olympic sport). In the recent floods on the Maribyrnong river, my groups training location above Arundel road in Keilor was wiped out. We have also recently discovered that the upper reaches of the Maribyrnong river has been contaminated by Perfluoroalkyl and Polyfluoroalkyl Substances (PFAS) which was used to put out practice fires. As a result of these changes, we are looking for an alternative location for training.

I would imagine that Niddrie lake would make a great location for introductory canoeing for schools and beginners, as well as providing a great location for establishing a Canoe Slalom training hub for the western suburbs.

It would be great for us to know:

1. What the water quality is like in the lake
2. Is the water suitable for swimming

3. If a toilet block is nearby.

I hope you have enjoyed your break.

Regards

[NAME REMOVED]

Park Improvements

Thank you for this initiative and the opportunity to have input

I am responding as Secretary of Moonee Valley Bicycle User Group and Vice President of the Friends of Moonee Ponds Creek

Other members of these organisations may comment further

We understand the grouping of furniture elements and that drinking fountains need to be where there is water supply

When locating the elements we ask that you make sure they are away from the shared path to ensure safe and convenient use of the path

With some current furniture, we note that the recommended one meter minimum safety envelope adjacent to the shared path can be occupied by the furniture, the feet of people using the seats, or prams, strollers or bicycles etc of people using the rest space. If the furniture is away from the path, unsafe interaction will not occur

We need also to provision for future widening, rebuild or realignment of the path

When providing seats, please do not use the style with a small upturned back (examples are on Moonee Ponds Creek near Strathnaver Reserve) as these make it difficult to sit on the other side to attend to children in strollers or to tie shoe laces; Suspect these are more expensive than the more suitable seat with a down turn on both sides

Any installations should acknowledge the guidelines prepared by the Chain of Ponds Collaboration, Trails, Transport and Connectivity Working Group

Not mentioned in your email, **but what we need more so than the items you mention is toilets**

There are very few (none adjacent to the shared paths) on our major routes

We are disappointed opportunity has not been taken to provide public toilets as part of the several sporting complex constructions or upgrades, which would be considerably cheaper than stand alone toilets

We do not have specific locations to suggest for the proposed furniture, but would be available to participate in a ride on the shared paths to discuss suitable locations

Regards

[NAME REMOVED]

Hello,

On the weekend I was speaking to my neighbours and was shown the plans for Fanny St Reserve. I have now also looked at the MVCC website. The consultation process did not reach us and I am only about 100 metres from the park.

The first and most important point with any upgrade of the **Fanny St Reserve should involve public toilet facilities**. The BBQs and playground facilities were upgraded and it is pleasing to see young families / children using the park area but it is not pleasing to see people urinating, or even worse, in the garden beds. It has happened to us on numerous occasions when walking our dog.

No upgrade should be considered without toilets.

As mentioned in my previous paragraph, the park was upgraded in the past few years with new playground equipment, such as a small flying fox. The BBQs and surrounds to the playground were also upgraded. Moonee Ponds Primary is only a short distance and the park is a popular after school meeting place. It is also used regularly on weekends for kid's parties.

This new proposal to add an upgraded bike track for teenagers flies in the face of the previous upgrade. To make such a small park a dual zone with small children and teenagers does not seem an ideal mix.

Looking at the website this proposal is being driven by the Young People Outdoors's Community Engagement (Jan 21). There were 313 surveys with only 31% stating interest in BMX & MTB. 88 respondents were from Strathmore and Essendon area. Fanny Reserve is in Moonee Ponds and no details were given on the Moonee Ponds

respondents. It would seem that a BMX / MTB bike track in the Strathmore area would be more appropriate, maybe Boeing Reserve parkland near the skate park? This suggestion is supported by the Aust. Bureau of Statistics 2016 Census which states Moonee Ponds teenagers make up 4.9% (ages 10 -14 yrs) and 4.9% (ages 15 – 19 yrs). In Strathmore it is 7.8% (ages 10 – 14 yrs) and 7.1% (ages 15 – 19).

I am really disappointed that a small boutique park with facilities for small children and families, including a smaller bike track used by kids to learn to ride, is going to be changed for a minority of young people who do not even live in Moonee Ponds. A small park like Fanny Reserve is used by the local residents and it does not seem to be an appropriate development for the majority of residents in our area.

Thank-you for the opportunity to write this email and I look forward to a response in due course.

Regards [NAME REMOVED]

Hi,

I am worried about the safety of installing a bike track with jumps at **the Fanny street park**. I am concerned children will be seriously injured. While most crashes on jumps usually result in abrasions or broken limbs, there is a real risk of a much worse outcome such as brain damage and loss of mobility with devastating lifelong impacts for the individual and their families and friends.

In the draft proposal I notice that **no toilets have been included**. This seems like an oversight.

Kind regards,

[NAME REMOVED]

Dear Sir/Madam

The proposed **Fanny Street Reserve** improvements will benefit the users. It is noted that more families will be drawn to the Reserve and will spend longer time there as the children will want to stay longer as it will appeal to children of mixed ages.

During the recent Covid restrictions, the reserve was also frequented by older members of the community, meeting up with family and friends, sitting in their foldable chairs with their thermos, under the trees in the safer outdoor setting.

There is most likely a need for use of toilets, and it would add to the amenity of the reserve.

I would suggest that it is a necessary facility and request one be installed please, at this Reserve. The other public toilets are too far away and it is not safe or practical for some kids to go off alone or have other kids unsupervised, or for senior members to have a comfort break when required.

Thank you in advance for your consideration.

Regards

[NAME REMOVED]

My house is right near the McCully Street bus stop, across the road from Ascot Vale train station and around the corner from Rothwell Park.

Several times now, I have found people, in the middle of the day, urinating in my garden (and that's only the ones I've caught!). I believe this is because there are no public toilets in this area. Considering the park and the significant public transport infrastructure here on Rothwell Hill, it seems there is a need for some bathroom facilities (an issue many young families in the area also discuss as being a downside/deterrent for visiting Rothwell Park).

Please install some toilets nearby so I don't have to keep finding people with their pants down in my front yard.

Thanks

Whilst I believe a formalised bike facility is a great idea for **Fanny Reserve** I do have some major concerns as a local resident that backs onto the park.

1. I cannot see in the plans **any toilet facilities**. The constant toileting at our back fence as it's behind trees is a nuisance. Not to mention dirty nappies and other such items used when public need a bathroom.
2. Toileting near our back fence also encourages damage to vegetation and the loss of vegetation over time.
3. The size of the proposed track does not allow clear walk through areas from all entry points to the park. Eg from Evans Street.
4. I am concerned that the bike track will encourage a range of teenage groups from other municipalities to that of Moonee Valley to hang around a park that mostly enjoyed by families with small children in the local neighbourhood.
5. The park is commonly used by dog owners, allowing dogs the freedom to have a space to run. With the bike track consuming a significant amount of park space, has this been considered?
6. How will the bike track be policed to ensure bike track users do not impede other safety of small children using the playground equipment or elderly local resident walking through the park?

Thank you for the opportunity to express my concerns.

Kind regards,

[NAME REMOVED]
